

ITEM
 160.25

Intercept Service

Note: The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively.

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1. Service Description

Intercept Service provides the caller with information about the status of a number when a non-working number has been reached and how that call may be completed.

The following types of *Intercept Service* are available:

- (a) Switch Intercept
- (b) Basic

Type	Description
Switch Intercept	A customer, dialing a non-working number, reaches a recording which advises that the number reached is no longer in service. No referral number is delivered, and no operator comes on the line to advise further information.

(table continued on next page)

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1. Service Description - Continued

Table Continued

Basic Intercept	The following options are available with Basic Intercept:	
	Basic Referral	A calling party, dialing a non-working number or a number that has been changed, will be connected to the intercept system. This system will cross reference the old number to the new number and advise the calling party of the new number. The calling party must then dial the new number.
	Split Referral	A calling party, dialing a non-working number, or a number that has been changed, will be connected to the intercept system. This system will cross reference the old number to <i>more than one</i> new number. In this case, the call is routed to an operator, who directs the caller to the appropriate new number.

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1. Service Description - Continued

The following table lists the *time periods* available for Intercept Service:

Type	For...	the referral time period is...
Switch Intercept	Res	up to 3 months
	Bus	
Basic Intercept • Basic Referral • Split Referral	Res	up to 15 months
	Bus	up to 15 months
	Res	up to 15 months
	Bus	up to 15 months

2. Conditions of Service

1. Intercept Service is available in digital switches, to the following customers:
 - (a) residence customers,
 - (b) business customers.
2. Intercept Service is available on certain toll plans service for a maximum of 120 days.
3. Intercept Service is not available to 911 customers.
4. Intercept is available at SaskTel's discretion, and upon availability of sufficient numbers in the switch.

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5. Switch Intercept will be considered the *default* Intercept Service when Basic Intercept is not subscribed to.
6. Basic Intercept will refer the caller to another number terminating in or out-of-province (including an 800 number).
7. After the intercept referral time period has expired, the telephone number will be reassigned to another customer.
8. The type of service associated with the "referred from" number will determine which rate applies.
eg. Residence rates apply to a residence "referred from" number
9. No refund will be issued if the customer cancels Intercept service prior to the end of the referral time period.
10. The Basic Referral option will be provided at no charge to the customer when SaskTel is responsible for initiating number changes. The two situations in which this can only occur are:
 - (a) directory or assignment errors, where two subscribers may have been given the same listing.
 - (b) SaskTel conversions of an NNX code in an area.

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2. Conditions of Service - Continued F

11. Split Referral rates and charges will apply in all cases where intercept calls must be handled by the operator.

12. Intercept service may be provided to a number on temporary disconnect. Temporary disconnect rates and charges are in addition to Intercept service charges. (Refer to the item on Seasonal Service)

Note: Intercept service is not a substitute for temporary disconnect.

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3. Rates

The Customer shall pay to SaskTel the following rates and charges for Intercept Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

Type	For...	Rate (per month)
Switch Intercept	Res	N/A
	Bus	
Basic Intercept • Basic Referral	Res	\$3.00
	Bus	6.00
• Split Referral	Res	10.00*
	Bus	10.00*

* Per month, per number.