
ITEM 160.30 Directory Assistance Call Completion**1. Service Description**

Directory Assistance Call Completion (DACC) is a service offered to eligible customers who contact SaskTel Directory Assistance to request a number. If DACC is desired, the customer can follow the prompts to have the call completed automatically without placing a second call.

2. Conditions of Service

1. Callers requesting DACC must have Touch-Tone network access.
2. DACC is available for calls originating and terminating within Saskatchewan. To be eligible, calls must originate from:
 - (a) residential or business phones,
 - (b) paystations.
3. DACC is not available:
 - (a) for calls originating and terminating outside Saskatchewan,
 - (b) for calls to selected help agency numbers requested in an emergency,
 - (c) from access lines which are Directory Assistance and/or toll restricted,
 - (d) from rotary dial telephones,
 - (e) from GMTS, ERTS or NRTS customers,
 - (f) to customers who have blocked their line from receiving DACC calls,
 - (g) to cellular customers,
 - (h) to 800/877/888 or to Toll Free numbers,
 - (i) for calls originated from hotels / motels.

ITEM
160.30**Directory Assistance Call Completion – Continued****3. Rates**

The Customer shall pay to SaskTel the following rates and charges for Directory Assistance Call Completion. Such rates and charges are in addition to any other rates and charges that may be applicable.

For ...	the rate is ...
Directory Assistance Call Completion	\$ 0.35 (per call completed)

Note 1: Charges apply for completed calls only.

Note 2: If registered with SaskTel, special needs customers will receive DACC for no charge by asking for a specific operator number that is obtained by calling the business office.

Note 3: The Directory Assistance Call Completion charge may be alternately billed to a Calling Card, a third number, or collect.

- The Directory Assistance Call Completion charge will be charged to the terminating customer whenever the calling customer chooses a 'collect' alternate billing choice. The customer accepting the collect call will be permitted to apply those charges to a calling card, a third number or in some cases a special billing number. Applicable Automated Billing System (ABS) surcharges and operator-assisted surcharges may apply.