

ITEM
550.06**Combined Voice Mail**

Note: The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively.

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|**1. Service Description**

Combined Voice Mail is an enhancement to the existing SaskTel Voice Mail Service. Using an alias address, Combined Voice Mail is an integrated voice mailbox designed to answer incoming calls to both the cellular and landline numbers.

The Basic Features of Combined Voice Mail include the following:

- Allows a SaskTel Voice Mail Service mailbox to answer incoming calls to a cellular and a landline number.
- One greeting for callers dialing the cellular or landline number.
- Message Waiting Indication on the landline phone.

2. Conditions of Service

1. Combined Voice Mail is available in all places that SaskTel Voice Mail Service is available. This would exclude Stony Rapids, Black Lake, Uranium City and Fond Du Lac.
2. Combined Voice Mail customers that have a SaskTel cellular number will be charged a retrieval and deposit fee.
3. Standard toll rates apply to those messages sent outside the local calling areas.
4. Combined Voice Mail customers can check messages from their cellular toll free within Saskatchewan only.
5. Calls made to the access number from outside Saskatchewan will be charged toll, but will not incur a retrieval fee. The call will be included as regular airtime.

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2. Conditions of Service – *Continued*

6. Combined Voice Mail customers must use SaskTel local and cellular service.

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7. Combined Voice Mail customers must have an existing SaskTel Voice Mail Service mailbox.

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8. Combined Voice Mail customers will retain all of the existing SaskTel Voice Mail Service mailbox features.

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9. Combined Voice Mail customers previously using cellular voice message service will have the cellular mailbox deleted. All mailbox features and functionality are derived from the SaskTel Voice Mail Service mailbox.

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10. Combined Voice Mail will integrate one cellular number and one landline number only.

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11. The integrated cellular and landline numbers must both be in the North, or both in the South half of the province.

12. The integrated cellular and landline numbers must be associated with the same responsible party.

13. At this time, Combined Voice Mail customers will not have a message waiting indicator on both sets. Stutter dial tone or visual message waiting indication will appear on the landline set only.

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3. Rates

The Customer shall pay to SaskTel the following rates and charges for *Combined Voice Mail*. Such rates and charges are in addition to any other rates and charges that may be applicable.

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Item	Monthly Rental	Service Charge	
		Res.	Bus.
Combined Voice Mail	\$4.00	\$10.00	\$10.00

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The following are the *associated costs* for *Combined Voice Mail*:

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Feature	Associated Costs	Bill Charges Appear On
Monthly rental	\$4.00 in addition to Residential Voice Mail or Business Voice Mail monthly rental.	SaskTel Bill
Message deposit	Free if calling landline	SaskTel Bill
	\$0.15/minute if calling cellular	SaskTel Mobility
Message retrieval (local)	Free if from landline	SaskTel Bill
	\$0.15/minute if from cellular (local is considered anywhere in Saskatchewan for cell retrieval)	SaskTel Mobility

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3. Rates – Continued

Table Continued

Feature	Associated Costs	Bill Charges Appear On
Message retrieval (LD)	Landline – applicable toll charges	SaskTel Bill
	Cellular - regular airtime, plus applicable toll (LD is considered anywhere outside Sask. for cell retrieval)	SaskTel Mobility
Unlimited deposits & retrievals <i>(Available to Mobility Prime Time Plus and Distance Plus service plan users only!)</i>	\$10.00 monthly charge	SaskTel Mobility
SCC	\$10.00 one-time payment	SaskTel Bill