

SaskTel Prepaid Wireless Calling Cards (“Prepaid Cards”) Terms of Service

1. After 150 days of inactivity on a Customer’s account associated with SaskTel Prepaid Wireless Service and where such account has a balance of \$0.00 or less, the Customer’s account is terminated, the Customer’s access to SaskTel’s wireless service network is terminated and the wireless phone number is reassigned. C
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2. Prepaid Wireless Service has two different account management options that apply only to pay per minute customers, not monthly plan customers. All customers will be placed on the monthly charge option unless they specifically contact SaskTel and select the top-up option. The terms for each are:
 - **Monthly charge (default option):** Prepaid Wireless Service has a monthly charge of \$8. Customers using less than \$8 of Prepaid Service in a month will have the difference deducted from their account to bring the total of their service for that month up to \$8. No such charge applies if you use more than \$8 of service in a month.
 - **60 day top-up:** Customers must top-up their Prepaid Wireless Service account by at least \$20 every 60 days to maintain the account balance. The unused account balance is carried over when the account is topped up. If the account is not topped up within 60 days, use of the Prepaid Wireless Service will be unavailable, and the account balance will expire and be reset to \$0.00.

3. SaskTel Prepaid Wireless Customers who have an insufficient balance in their account to pay their monthly recurring charge for their Prepaid plan will revert to pay per use rates for voice and the monthly charge account management option. Such a Customer will not revert to their selected Prepaid rate plan rating until they have topped up their account in an amount sufficient to cover the monthly recurring charges for the Customer’s selected Prepaid plan and such monthly recurring charges have been deducted from the Customer’s account. C
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 - Pay per use rate for customers on **Prepaid Talk and Text** or **Prepaid Unlimited Evenings & Weekends** rate plans is \$0.25/min for the first two minutes and \$0.15 for any additional minutes. N
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 - Pay per use rates for customers on **Prepaid Talk, Prepaid Talk & Unlimited Text, Prepaid Unlimited Evenings & Weekends Talk & Text rate plan, Prepaid Talk, Text & Social, and Prepaid Talk, Text & Email & IM** is \$0.25/min. |

SaskTel Prepaid Wireless Calling Cards (“Prepaid Cards”) Terms of Service - *Continued*

4. Using pay per use or subscription data services such as text messaging and downloads may result in an outstanding account balance. If that happens, the Customer will not be able to access some services and will need to top up their SaskTel Prepaid Wireless account to clear the outstanding balance. Upon replenishing their account balance, voice services will be restored immediately. Data services are normally restored within 24 hours but may take longer to be reactivated. If an account balance reaches an outstanding balance of -\$50 or more, the account is deactivated. Once that happens, the Customer will need to replenish their account to clear the outstanding balance and call 1-800-SASKTEL to reactivate service. M
5. There is no credit for or return of any unused balance on an account. The maximum account balance permitted on a prepaid account is \$1,000. | F N
6. SaskTel is not responsible for loss, theft or unauthorized use of a Prepaid Card or the wireless number associated with any Prepaid Card. |
7. Prepaid Cards or vouchers can only be used in conjunction with SaskTel Prepaid Wireless Service. |
8. Activation or use of a Prepaid Card, voucher or online account top-up constitutes your agreement with these terms and conditions in general and the limitation of liability specified within pages 49-72, Terms of Service of SaskTel’s Non-Tariffed Products and Services Schedule. |
9. SaskTel Prepaid Wireless Service pricing and these terms and conditions are subject to change at any time. |
10. SaskTel Prepaid Wireless Service customers pay for all incoming and outgoing calls, including those to or from other SaskTel wireless service customers, whether prepaid or postpaid customers. |
11. A 911 fee of 83¢ will be deducted from all Prepaid Pay Per Minute accounts on a monthly basis. The 911 fee is included in the Prepaid Pay Per Month Plans, excluding BlackBerry Social and BlackBerry Email & IM. | N

SaskTel Prepaid Wireless Calling Cards (“Prepaid Cards”) Terms of Service - *Continued*

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| 12. Customer can top up their Prepaid wireless account by: | F | N |
| • Purchasing a wireless prepaid card or Point of Sale Activation (POSA) voucher in \$20 and \$50 denominations at a SaskTel Dealer or SaskTel Wireless Prepaid Card reseller. | | |
| • Purchasing a prepaid card online at sasktel.com. The charge for the card is billed to the customer’s landline account. The customer has the option of having the prepaid card mailed out to them or to have the card applied to their account | | |
| • adding a one-time online top-up at sasktel.com using Interac or credit card | | |
| • setting up an automatic recurring top-up (see Prepaid Auto Top up feature) | | |

Prepaid Wireless Online Account

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| 13. SaskTel Prepaid Customers can create an online profile with SaskTel where the Customer can establish recurring preauthorized payments from their credit card (Prepaid Auto Top-up), view their current account balance, upcoming monthly charges, and account balance history, and purchase Data Add-ons. | M | C |
| 14. The Customer must have a wireless device capable of receiving text messages as the login password for access to the Prepaid Wireless Online Account is sent to the Customer’s SaskTel Prepaid wireless device upon initial set-up. | F | |
| 15. Once a customer profile is created with SaskTel, the personal information including credit card information of the profile cannot be changed. If a Customer wishes to make a change to their information or recurring top-up schedule, they must cancel their Prepaid Auto Top-Up and create a new one, or delete their existing profile and create a new one. | M | |
| 16. Customers can view their current account balance and their account balance history in their Prepaid Wireless Online Account. Pay per use charges are not included in the history (This includes any Pay Per Use Voice Calls (airtime and LD), Pay Per Use Text, Picture and Video Messaging, Premium Short codes and downloadable content charges). | | N |
| 17. Customers can view their upcoming monthly recurring charges in their Prepaid Wireless Online Account. Account Management Fees (i.e.: \$8 Monthly Service Charge) are not displayed in Monthly Charges | | |

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Prepaid Auto Top-Up Feature

18. The Customer chooses the amount they would like to have added to their Prepaid Wireless account (between \$20-\$100) as well as the frequency with which they wish the top-up to take place. The Customer can select a specific date at the end of every month or every 1-60 days for the recurring prepaid Auto Top-Up feature.
19. Activation of the Prepaid Auto Top-Up feature at a predetermined account threshold is not available.
20. Prepaid Auto Top-up payments will be terminated when a Customer changes phone numbers or terminates their Prepaid Wireless Service with SaskTel.

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