
Telephone Directory Service

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Description

The Customer shall receive in the White Pages of the Telephone Directory, at no charge, the following:

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- a) One indented line of listing for each incoming and two-way trunk.
- b) Residential customers will have their White Pages listing entered in the online phone book at www.sasktelephonebook.com.

Exceptions:

- a) Customers with PBX, PABX, multi-key or Centrex IP system numbers are allowed one line per trunk to a maximum of 10 lines at no charge for each system.
- b) Non Listed or Non Published numbers are excluded.
- c) Customers with lines appearing under a business listing and showing a residential telephone number are charged **except** where a Customer requests his or her main residence listing to appear indented under the business listing and the listings are identical.

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Definitions

“*Extra listing*” refers to a listing in addition to the primary listing in the alphabetical directory list and information service.

“*Non-listed number*” refers to a directory entry that is not supplied; however, the Customer's listing appears in Directory Assistance records and is given out upon request.

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“*Non-published number*” refers to a number that is neither in the directory nor in Directory Assistance records.

Terms and Conditions

These terms, conditions and rates apply only to the exchanges that are forborne from regulation, as identified on page 360, ***Forborne Local Exchanges***. For all other locations, refer to the regulated General Tariff.

1. SaskTel reserves the right to:
 - a) refuse any listings or advertising found to be contrary to law; and
 - b) remove such listings from the directory after proper notice has been given to the applicant or Customer.

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Telephone Directory Service - Continued

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Terms and Conditions - Continued

2. Directory listings or advertising may not be terminated during the life of the directory in which it is published. Directory listing or advertising charges apply for the life of the directory unless the service is terminated or the telephone number(s) change(s). When referral service is provided because of change or termination of telephone number(s), then the directory listing or advertising charges will still apply.
3. Charges may be cancelled or transferred to another circuit upon termination of service.
4. White Pages listings online at www.sasktelphonebook.com may be removed at no charge by contacting DirectWest in writing. F
5. Subscribers to SaskTel's mobile telephone service are classified as business customers. C
6. All levels of government who subscribe to PABX service equipped with Direct-in-Dial (**except** Centrex) are provided with a bordered space in the White Pages in which a list of frequently called numbers may be shown.
7. Charges for lines of Government listing, located in the bordered space for frequently called numbers in the White Pages, are governed by standard regulations (i.e. maximum of ten free; others chargeable). C
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8. There is no charge for the heading 'Frequently Called Numbers'. C
9. At the rate for chargeable listings, listings are supplied upon request for customers of a wireless service operator. C
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10. Advertising for such wireless service customers is available at standard rates. C

Telephone Directory Service - Continued

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Extra Listings

1. Extra listings in English or French are permitted.
2. Standard rates are charged for extra listings in English and French.
3. For each White Pages extra listing, a corresponding Directory Assistance entry is supplied.
4. Permanent hotel guests who receive service through the hotel switchboard may be given extra listings with the consent of the hotel management who pay for the service.

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The minimum contract period for...	is one month from...
extra alphabetical listings	the date it first appears on the Directory Assistance system or in the directory (whichever is earliest).
all other listings and advertising	the effective date of the directory issue.

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White Pages: Advertising

1. Each business or residence customer is entitled to one Regular Listing in alphabetical sequence at no charge.

Exception: Wireless service operators are charged for a chargeable listing for each wireless customer listed in the white pages of the directory at the extra listing charge.

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Telephone Directory Service - *Continued*

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Non-Listed and Non-Published Listings

1. At the request of the Customer, non-listed and non-published numbers are provided. F
2. Requests for non-listed and non-published numbers are granted without restriction.
3. SaskTel does not guarantee that unauthorized persons will not learn the number.
4. SaskTel is not liable for any damages whatsoever arising from nonpublication of such listings.
5. The Directory Assistance Manager or a designated employee is the official company source of information relating to non-published listings. This information is provided to authorized personnel only.
6. Upon subscribing to Non-Listed or Non-Published numbers, customers will be asked whether or not they wish to be contacted by SaskTel from time to time in order to promote new products, services or special offers. Customers will not be contacted for such promotions unless they have previously granted permission.

Telephone Directory Service - *Continued*

Rates

Customers in forborne *residential local exchanges* and forborne *business local exchanges* shall pay to SaskTel the following rates and charges for Telephone Directory Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

The following rates and charges apply for Non-Listed and Non-Published Numbers:

For a ...	Monthly Rental		Service Charge*
	Residence	Business	
non-listed number	\$2.00	\$4.00	\$9.00
non-published number	2.00	4.00	

*Service Connection Charge is charged per line to add services if not supplied with a line installation, move or circuit change.

The following rates and charges apply for Extra Listings:

City	Monthly Charge per Listing
Saskatoon and Regina	\$3.00
Other Districts	2.40

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(Reserved for future use)

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