

SaskTel News

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Mandatory Local 10-Digit Dialing Comes Into Effect May 11

Beginning May 11, 2013, anyone making a local call in Saskatchewan will need to dial 10 digits, the area code plus the 7 digit local number, to complete the call. The requirement for local 10-digit dialing is a result of a second Saskatchewan area code (639) which comes into effect May 25, 2013.

SaskTel customers who have dialed a 7 digit local number recently may have received a network announcement indicating the number they have dialed must be preceded by its area code. The call is automatically completed and the message reminds customers to dial the area code for future calls.

It is important to note that 10-digit dialing also applies to SMS Text Messaging. Beginning May 11, 2013, SaskTel wireless customers who do not include an area code in the number when sending a text message will receive a message indicating the text cannot be sent without an area code. Users will be asked to resend their message with an area code and told to reprogram their device with the area code for future messages.

To ensure you are ready for 10-digit dialing, it is important to remember to update the programmed numbers in your telecommunications equipment such as home phones, cell phones, fax machines, modems, equipment for the hearing impaired, security systems, etc. (if you have any questions about your security system's 10-digit dialing readiness, contact your security provider). Customers should also make any necessary changes to calling features such as speed dial, call forwarding and call blocking.

SaskTel business customers should ensure phone systems and equipment are compatible for 10-digit dialing and stored numbers or calling features are updated with the area code. If customers are unsure about their phone systems readiness they can contact their SaskTel Representative.

Remember to give your 10 digit phone number in all instances where you need to provide a contact number such as: personal cheques, medical forms, stationary, insurance forms, etc. Business customers should make changes to advertising materials, business cards, signage, websites and any other places where business phone numbers are listed.

The second area code, 639, will be implemented using the overlay method; meaning 306 and 639 will co-exist allowing for more phone numbers in Saskatchewan. Using this method means customers will not have to change their existing numbers. As well, your calling area and the way you dial long distance will remain the same. Special 3 digit numbers such as 911, 611 and 411 will continue to be 3 digit numbers and will not be affected.

A residential and business checklist along with a list of frequently asked questions is available at www.sasktel.com/dial10 to help ensure you are ready for 10-digit dialing.

Wire Watch® and Inside Wire

SaskTel would like to remind our customers that we provide basic telephone service to a single point in a premise and that the premise owners are responsible for the cost and maintenance of their inside wiring.

Customers must ensure all telephone wiring and jacks are CSA (Canadian Standards Association) approved and placement of all wire conforms to the Canadian Electrical Code. On construction of all new single dwelling buildings, customers are responsible for providing an access hole from the inside of their premise to the area near the power meter, the ground wire from the main

building grounding system to the main telephone service connection box, and a wooden backboard for the mounting of the telephone service connection box, if required.

Wire Watch® is an optional maintenance plan for SaskTel single line residential subscribers covering the "simple wire" portion of inside wire and jacks in residential homes. For more information please call SaskTel, toll-free, at 1-800-727-5835. **Wire Watch®** service (a Registered Trademark of Manitoba Telecom Services Inc.)

Fraud Awareness Month

Awareness is the key to protecting yourself from fraud. Here are some steps to protect your personal information

- Shred or burn all documents that include your name, address, Social Insurance Number, financial information or other sensitive personal information.
- Do not recycle papers containing personal information.
- Information posted on social networking sites may be seen by just about anyone. Always read the privacy statement and policies and use privacy settings to limit who may view your information. Also please read web site privacy statements before submitting personal, financial or medical information.
- Do not send personal information over a wireless connection. Ensure personal information is deleted before discarding or selling a computer.
- Use overwrite software or destroy the hard drive because information can remain on the hard drive even after deleting files from folders.

Further information can be found on the website of the Federal Office of the Privacy Commissioner at www.privcom.gc.ca, the Office of the Saskatchewan Information and Privacy Commissioner at www.oipc.sk.ca, your banking website, and the Department of Health at www.health.gov.sk.ca.

The Saskatchewan Association of Chiefs of Police (SACP) posts weekly prevention topics on their website at www.sacp.ca/fraudawareness.



SaskTel Scholarships 2012

SaskTel congratulates the successful recipients of the SaskTel Scholarship Program, the Gord Kuhn Scholarship, and the A.E. Blakeney Bursary. The successful candidates of the 2012 SaskTel Scholarships are: Cassandra Sullivan, Bretton Hurd, Craig Warnecke, Brendon Demerais, Todd Blyth, Clarissa Thomas, Joloraine Naeg

The 2012 SaskTel Gord Kuhn Scholarship recipient is: Isaac LeClair

The 2012 A.E. Blakeney Bursary recipient is: Chelsea Lehner

SaskTel congratulates the successful recipients of SaskTel and the Saskatchewan Indian Institute of Technologies (SIIT) 2012 scholarships. The successful candidates are: Gabrielle Brochu, Alvira Roulette, Jared Michael, Jennifer Porter, Lisa Brass, Kerry Lerat

SaskTel also extends its congratulations to the successful recipients of SaskTel's 2012 Metis Scholarships provided through a partnership between SaskTel and the Gabriel Dumont Institute (GDI). The successful candidates are: Dominique Belhumeur, Brendon Demerais, Lacey Laliberte, Kendric Gonda, Erica Parenteau, Preston Rindel, Chase Worobey

For more information on the availability, requirements and application deadlines for scholarships, as well as information on the successful candidates, please visit www.sasktel.com/about-us/.

Sask 1st Call : Dial Before You Dig

For free cable locates before you dig, contact Sask 1st Call at 1-866-828-4888. The cable path will be marked, but SaskTel cannot guarantee the cable depth since ground cover may have been removed by past work or by erosion. Requests must be made at least 48 hours in advance of the work start date so the locate can be scheduled. Locates are only valid for ten working days after which a new locate request must be submitted. Removal of the marking flags after the completion of the work is the responsibility of the person or company requesting the cable locate. SaskTel appreciates your cooperation to help prevent cable damages.