SaskTel News

Fraud Awareness Month

Awareness is the key to protecting yourself from fraud, and it starts by you taking steps to protect your personal information.

Shred or burn all documents that include your name, address, Social Insurance Number, financial information or other sensitive personal information. Do not recycle papers containing personal information.

Information posted on social networking sites may be seen by just about anyone. Always read the privacy statement and policies and use privacy settings to limit who may view your information. Also please read web site privacy statements before submitting personal, financial or medical information. Do not send personal information over a wireless connection. Ensure personal information is deleted before discarding or selling a computer. Use overwrite software or destroy the hard drive because information can remain on the hard drive even after deleting files from folders.

Further information can be found on the website of the Federal Office of the Privacy Commissioner at www.privcom.gc.ca, the Office of the Saskatchewan Information and Privacy Commissioner at www.oipc.sk.ca, your banking website, and the department of health at www.health.gov.sk.ca.

2010 SaskTel SIIT & SaskTel Metis Scholarships

SaskTel congratulates the successful recipients of SaskTel and the Saskatchewan Indian Institute of Technologies (SIIT) 2010 scholarships. The successful candidates are:

Vicki Chaboyer - Business Administration
Victoria Matechuk - Business Administration
Rachel Sangwais - Business Administration

Jenny Gamble - Information Technology
Krista Montbriand - Business Accountant
Denise Whitehead - Business Administration

SaskTel also extends its congratulations to the successful recipients of SaskTel's 2010 Metis Scholarships provided through a partnership between SaskTel and the Gabriel Dumont Institute (GDI). The successful candidates are:

Dustin Ahenakew - SIAST, Computer System Technology
Travis Inkster - U of S, Masters of Business Administration
Daryl Wright - U of R, Bachelor of Business Administration
Shaun Cyr - SIAST, CAD/CAM Engineering Technology

Alicia Elliott - U of S, Bachelor of Commerce
Kayla Morrison - U of S, Bachelor of Commerce
Dana Charette - GDI, Medical Office Education
Jansen Corrigal - SIIT, Business Administration

For more information on the availability, requirements, and application deadlines for scholarships, as well as information on the successful candidates, please visit www.sasktel.com/about-us/.

SaskTel

Internet Protection

Internet users must remember that though the Internet is a valuable tool, it also presents unintended risks that need to be guarded against.

Sophisticated spyware/malware, delivered via email or unintentionally installed by surfing a website, are automatically executed, activating functions ranging from theft of personal or financial information, to damaging installed software, the operating system, and even the hardware of the computer.

Spamming and phishing attacks have become an everyday occurrence. Spam is unsolicited bulk messages, usually attempting to sell a product or service or promote a website. Phishing is a message pretending to be from a trustworthy source such as a bank, or other reputable company, attempting to acquire sensitive information such as usernames, passwords, credit card details or other personally identifiable information. The majority of spam and phishing is delivered via email, but can also occur via instant messaging, mobile phones, and social networking websites.

SaskTel would suggest that you be wary of the contents of all email, even when you recognize the sender, as many spammers today are "spoofing", or pretending to send email from valid email addresses. We also strongly suggest that that you not open any email where you do not recognize the sender, if the email appears to be in a strange language or has jumbled characters, or if extra letters have been added into words, or there is an attachment with a .VBS, .EXE, or .PIF, extension or an unsolicited attachment with a .DOC, .DOCX, or .PDF extension. Do not open the attached file and delete the email immediately. Please be aware that files of virtually any extension may carry malware.

Do not accept unsolicited downloads through instant messaging systems or Peer to Peer file sharing applications. Be aware that if you participate in filesharing, many of these files could be delivering malware to your computer or even to your mobile phone.

SaskTel highly recommends that users install and maintain up to date anti-virus and anti-malware/spyware programs and that operating system updates and critical security patches are applied as soon as they are available.

If you access your Internet using WiFi, SaskTel strongly recommends that you encrypt your wireless connection using WPA encryption to reduce the likelihood of security or privacy issues. If your wireless network is currently encrypted using WEP encryption, please be aware that WEP is no longer considered a secure form of encryption and is easily compromised, potentially resulting in a breach of your home network and resulting in a loss of security or privacy. WPA encryption can substantially increase the security of your wireless network.

If you need assistance making the change to WPA, instructions are provided on sasktel.com/support by searching for "WiFi Security" in the search bar on the support page.

Security is a priority at SaskTel. The "Support" section of our website, at www.sasktel.com, provides information about new email threats and security issues as they may arise.

Sask 1st Call : Dial Before You Dig

For free cable locates before you dig, contact Sask 1st Call at 1-866-828-4888. The cable path will be marked, but SaskTel cannot guarantee the cable depth since ground cover may have been removed by past work or by erosion. Requests must be made at least 48 hours in advance of the work start date so the locate can be scheduled.

Locates are only valid for ten working days after which a new locate request must be submitted. Removal of the marking flags after the completion of the work is the responsibility of the person or company requesting the cable locate. SaskTel appreciates your cooperation to help prevent cable damages.

Toll-Free Numbers

SaskTel would like to remind you that only numbers with the prefix 800, 855, 866, 877, and 888 are toll-free. These prefixes, which are not interchangeable, are used by simply dialing 1, followed by the appropriate prefix, followed by the seven-digit number. Please note that all other prefixes, including 809, are not toll-free prefixes and long distance charges will apply on your telephone bill.