

SaskTel News

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Fraud Awareness Month

Awareness is the key to protecting yourself from fraud. Here are some steps to protect your personal information.

- Shred or burn all documents that include your name, address, Social Insurance Number, financial information or other sensitive personal information.
- Do not recycle papers containing personal information.
- Information posted on social networking sites may be seen by just about anyone. Always read the privacy statement and policies and use privacy settings to limit who may view your information. Also please read web site privacy statements before submitting personal, financial or medical information.
- Do not send personal information over a wireless connection. Ensure personal information is deleted before discarding or selling a computer.
- Use overwrite software or destroy the hard drive because information can remain on the hard drive even after deleting files from folders.

Further information can be found on the website of the Federal Office of the Privacy Commissioner at www.privcom.gc.ca, the Office of the Saskatchewan Information and Privacy Commissioner at www.oipc.sk.ca, your banking website, and the department of health at www.health.gov.sk.ca. The Saskatchewan Association of Chiefs of Police (SACP) posts weekly prevention topics on their website at www.sacp.ca/fraudawareness.



2011 SaskTel Scholarship Recipients

SaskTel congratulates the successful recipients of the SaskTel Scholarships and the Gord Kuhn Scholarship. The successful candidates are:

Aditya Menon - U of S, Computer Engineering	Cassandra Konotopski - U of S, Computer Engineering Degree
Daylene Boulding - U of R, Business Administration	Erin Harle - SIAST, Computer Networking
Justice Eashappie - U of R, Business Administration	Lindsey Olson - U of R, Business Administration
Randall Fiddler - U of S, Administration	

The SaskTel Gord Kuhn Scholarship recipient is: Brina Kurtenbach - U of S, Commerce

SaskTel congratulates the successful recipients of SaskTel and the Saskatchewan Indian Institute of Technologies (SIIT) 2011 scholarships. The successful candidates are:

Darcy Bear - Saskatoon (IT)	Clinton Fourstar - Saskatoon (IT)	Charity Kay - Regina (Business)
Tia La Rose - Regina (Business)	Roderick McLeod - Saskatoon (IT)	Amber Crain - Saskatoon (Accounting)

SaskTel also extends its congratulations to the successful recipients of SaskTel's 2011 Metis Scholarships provided through a partnership between SaskTel and the Gabriel Dumont Institute (GDI). The successful candidates are:

Devin Davidson	Kaitlyn Skilliter	Brandon Tarasoff	Daryl Wright
Colten Barker	Brian Grosskleg	Lacey Laliberte	Tamara Wiebe

For more information on the availability, requirements and application deadlines for scholarships, as well as information on the successful candidates, please visit www.sasktel.com/about-us/.

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Internet Protection

Internet users must remember that although the Internet is a valuable tool, it also presents unintended risks that need to be guarded against.

Sophisticated spyware/malware, delivered via email or unintentionally installed by surfing a website, can automatically activate functions ranging from theft of personal or financial information, to damaging installed software, the operating system, or computer hardware.

Spamming and phishing attacks are an everyday occurrence with email, but can also occur via instant messaging, mobile phones, and social networking websites. Spam is unsolicited bulk messages, usually attempting to sell a product or service or promote a website. Phishing is a message pretending to be from a trustworthy source such as a bank, or other reputable company, trying to acquire sensitive information such as usernames, passwords, credit card details or other personally identifiable information.

SaskTel would suggest that you be wary of the contents of all email, even when you recognize the sender, as many spammers today are "spoofing", or pretending to send email from valid email addresses. We also strongly suggest that you not open any email where you do not recognize the sender, if the email appears to be in a strange language or has jumbled characters, or if extra letters have been added into words, or there is an attachment with a .VBS, .EXE, or .PIF, extension or an unsolicited attachment with a .DOC, .DOCX, or .PDF extension. Do not open the attached file and delete the email immediately. Please be aware that files of virtually any extension may carry malware.

Do not accept unsolicited downloads through instant

messaging systems or Peer to Peer file-sharing applications. Be aware that file-sharing, could deliver malware to your computer or mobile phone.

SaskTel highly recommends that users install and maintain up to date anti-virus and anti-malware/spyware programs and that operating system updates and critical security patches are applied as soon as they are available. If you access your Internet using WiFi, SaskTel strongly recommends that you encrypt your wireless connection using WPA2 encryption to reduce the likelihood of security or privacy issues. If your wireless network is currently encrypted using WEP encryption, please be aware that WEP is no longer considered a secure form of encryption and is easily compromised, potentially resulting in a breach of your home network and resulting in a loss of security or privacy. WPA2 encryption can substantially increase the security of your wireless network. If you need assistance making the change to WPA2, instructions are provided on sasktel.com/support by searching for "WiFi Security" in the search bar on the support page.

Security is a priority at SaskTel. The "Support" section of our website, at www.sasktel.com, provides information about new email threats and security issues as they may arise.



Local 10 Digit Dialing: Now Available Across Province

SaskTel customers can now dial 10 digits for local calls – the area code plus the phone number. (Dialing 1 is not required when placing a local call.) The Canadian Radio-television and Telecommunications Commission (CRTC) decision to add a new Saskatchewan area code (639) will make 10-digit dialing for local calls mandatory in May 2013.

SaskTel customers should begin updating the programmed numbers in their communications devices such as: home and cell phones, faxes, modems, equipment for the hearing impaired, security systems, etc. (if you have any questions about your security system's 10-digit dialing readiness, contact your security provider). Customers should also update calling features such as: speed dial, call forwarding and call blocking. Customers should also begin providing their 10-digit phone number as a contact number for: personal cheques, medical forms, stationary, insurance forms, etc. Business customers should update the numbers used on communications equipment, advertising, business cards, signage, websites and anywhere business phone numbers are listed.

Special 3-digit numbers such as 911, 611 and 411 will continue to be 3-digit numbers. Local calling areas and long distance calls will also stay the same. Customers will continue to dial 1 plus the area code and phone number for long distance calls. For more information please visit www.sasktel.com/dial10.