CRTC 21411 3rd Revised Page 350 Cancels 2nd Revised Page 350

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# ITEM Multi-Line Access Service 110.30

**Note:** The business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.23.

# 1. Service Description

Multi-Line Access Service is the furnishing of telecommunication facilities requiring a rotary hunting feature or trunk type connection from SaskTel's central office to the network interface demarcation point at the customer's premise.

The service provides access to SaskTel's Public Switched Network (PSTN).

Multi-Line Access Service includes:

- two-way lines,
- DID lines, or
- any other equivalent lines.

## 2. Conditions of Service

- 1. Network access will be provided to a customer's premise within a specified exchange area only from the local switching centre that serves that area.
- 2. Multi-line access rates will apply when lines are terminated on multi-line key or PBX/PABX systems that are either rented from SaskTel or owned by the customer.
- 3. Multi-line access is applicable to customers whose traffic levels exceed 5.6 CCS (Hundred Call Seconds) per line over all lines in the customer group during the customer's peak traffic hours.

Filing Date: 2018 01 23 TN 346 Effective Date: 2018 01 23



ITEM 110.30

## Multi-Line Access Service - Continued

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#### 2. Conditions of Service- Continued

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- 4. Rates apply on a per line basis and to all of the lines provided.
- 5. When providing multi-line network access within a base rate/island base rate area, or within a location served using an urban style of distribution, the service charge is based on the assumption that facilities are available and the furnishing of service will not involve unusual costs. When the furnishing of service involves unusual cost, the customer may be assessed extra charges based on the cost involved.

**Note**: No positive rule can be given as each case must be determined on its own merits.

6. Early termination of the 3-Year Contract Service:

The 3-Year Contract may be terminated:

- a) by the Customer upon thirty (30) days advance written notice delivered to SaskTel; provided that, if the Service is terminated at any time prior to expiration of the Term of the Service chosen by the Customer as identified in Rate Section 3 below, either by the Customer for any reason or by SaskTel by reason of default of the Customer, the Customer shall forthwith pay to SaskTel:
  - a termination charge, being a sum equal to fifty (50%) percent of the balance of the monthly charges remaining to be paid for the total number of multi-line telephone lines that the Customer has at the time of such termination; and
  - ii) any outstanding charges and rentals accrued and owing as of the date of termination;
- b) by SaskTel at any time in the event of default of the Customer after the Customer has been notified of the default and has failed to correct the same within ten (10) days after such written notice. In such event the termination charge described in 6.a above shall be paid by the Customer together with any outstanding charges and rentals to the date of termination.

M- Moved to page 350

Filing Date: 2007 03 14 Effective Date: 2007 03 31



#### **ABRIDGED**

GENERAL TARIFF - BASIC SERVICES

CRTC 21411 9th Revised Page 352 Cancels 8th Revised Page 352

# ITEM 110.30

## Multi-Line Access Service — Continued

## 2. Conditions of Service - Continued

- c) SaskTel and Customer agree that the termination charge described in 6.a and 6.b is a genuine estimate of liquidated damages arising out of such termination and not a penalty.
- 7. Customers can terminate their contract prior to the expiry date of their contract period without incurring any termination charge if they move their Service to SaskTel Network Access Service.
- 8. Upon expiration of the 3 year contract if no new contract is agreed to the customer will be billed month to month.

#### 3. Rates

The Customer shall pay to SaskTel the following rates and charges for Multi-Line Access Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

The following rates and charges apply for two-way and DID lines:

	Monthly Rate			3 year Contract		
Rate	Monthly	Minimum	Maximum	3 year	Minimum	Maximum
Group	Rate	Rate	Rate	Contract	Rate	Rate
1	\$62.37	#	#	\$56.85	#	#
2	\$50.32	#	#	\$41.82	#	#
3	\$50.32	#	#	\$41.82	#	#

Note: Item 105.10 Excess Mileage Charges and Item 100.30 Extended Area Service charges are included in rates.

Refer to the item on Network Access Service for service connection charge rates.

Network Access Rates displayed on the customer's bill include \$0.15 for SaskTel Relay Service (refer to Item 160.15).

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# Filed in confidence with the Commission

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# GENERAL TARIFF – BASIC SERVICES

CRTC 21411 5th Revised Page 352A Cancels 4th Revised Page 352A

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