

Fraud Awareness Month

Awareness is the key to protecting yourself from fraud. Here are some steps to protect your personal information

- Shred or burn all documents that include your name, address, Social Insurance Number, financial information or other sensitive personal information.
- Do not recycle papers containing personal information.
- Information posted on social networking sites may be seen by just about anyone. Always read the privacy statement and policies and use privacy settings to limit who may view your information. Also please read web site privacy statements before submitting personal, financial or medical information.
- Do not send personal information over a wireless connection. Ensure personal information is deleted before discarding or selling a computer.
- Use overwrite software or destroy the hard drive because information can remain on the hard drive even after deleting files from folders.

Further information can be found on the website of the Federal Office of the Privacy Commissioner at www.privcom.gc.ca, the Office of the Saskatchewan Information and Privacy Commissioner at www.oipc.sk.ca, your banking website, and the Department of Health at www.health.gov.sk.ca. The Saskatchewan Association of Chiefs of Police (SACP) posts weekly prevention topics on their website at www.sacp.ca/fraud-awareness.

Another fraudulent practice that can affect both wireline and wireless customers is called "Cramming". Cramming as a fraudulent act is not new and has been happening over the past several years. However, the frequency with which it is occurring has recently increased significantly and can result in unauthorized charges appearing on customers' monthly bills.

An example of how cramming works is as follows: A user receives a call during which the caller hangs up. When the customer returns the call, they are connected to a "premium service," such as a paid international adult entertainment service, a chat line, or other alleged call centre service located outside Canada.

Wireless victims are subsequently billed for the original incoming international call if they answer, and all customers are charged for the unwanted "premium service" when they call the number back.

Please be advised that these are not SaskTel charges, but third party charges. In many cases, crammers may only put a small charge of a few dollars, so as not to arouse suspicion. However, as the crammers gain sophistication and expertise, the magnitude of charges and the numbers of victims are expected to grow.

The area codes that most commonly appear on the caller ID often originate from the Dominican Republic (809), Jamaica (876), British Virgin Islands (284) and Grenada (473), however, calls can come from any area code including Saskatchewan. The use of technology to mask the true number or identity of a caller on your caller ID program is known as "spoofing" and has been around for years. The combination of spoofing and cramming together elevates the interest a victim may have in returning the call due to familiarity with the area code, and broadens the potential number of users that might be victimized.

Avoiding these types of calls can be problematic. SaskTel cannot control the behaviour of incoming callers so customers need to be aware of these types of calls. If you do not recognize a telephone number on your caller ID, ignore it. If you do answer, do not call back. Legitimate callers will generally leave messages identifying themselves. Check your communications bills carefully and immediately inform your carrier if you spot any unauthorized charges.



Wire Watch® and Inside Wire

SaskTel would like to remind our customers that we provide basic telephone service to a single point in a premise and that the premise owners are responsible for the cost and maintenance of their inside wiring.

Customers must ensure all telephone wiring and jacks are CSA (Canadian Standards Association) approved and placement of all wire conforms to the Canadian Electrical Code. On construction of all new single dwelling buildings, customers are responsible for providing an access hole from the inside of their premise to the area near the power meter, the ground wire from the main building grounding system to the main telephone service connection box, and a wooden backboard for the mounting of the telephone service connection box, if required.

Wire Watch® is an optional maintenance plan for SaskTel single line residential subscribers covering the "simple wire" portion of inside wire and jacks in residential homes. For more information please call SaskTel, toll-free, at 1-800-727-5835. **Wire Watch®** service (a Registered Trademark of Manitoba Telecom Services Inc.)

SaskTel Scholarships 2013

SaskTel congratulates the successful recipients of the SaskTel Scholarship Program and the Gord Kuhn Scholarship. The successful candidates of the 2013 SaskTel Scholarships are: Brayden Willenborg, Avery Cornelius, Ambure Parent, Barbra Spetz, Jennifer Porter, Masonga Chipanshi, and Brenda Thiessen.

The 2013 SaskTel Gord Kuhn Scholarship recipient is: Alex Laird

SaskTel congratulates the successful recipients of SaskTel and the Saskatchewan Indian Institute of Technologies (SIIT) 2013 scholarships. The successful candidates are: Scott Bird, Gabrielle Brochu, Ty Dewalt, Angel Gamble, Marsha Janvier, and Graham Mason.

SaskTel also extends its congratulations to the successful recipients of SaskTel's 2013 Metis Scholarships provided through a partnership between SaskTel and the Gabriel Dumont Institute (GDI). The successful candidates are: Dominique Belhumeur, Tammy Fleury, Marsha Janvier, Crystal Johnstone, Thomas Lavergne, Nicole Mardell, Erin Miers, and Nicole Morin.

For more information on the availability, requirements and application deadlines for scholarships, as well as information on the successful candidates, please visit www.sasktel.com/about-us/.

Sask 1st Call : Dial Before You Dig

For free cable locates before you dig, contact Sask 1st Call at **1-866-828-4888**. The cable path will be marked, but SaskTel cannot guarantee the cable depth since ground cover may have been removed by past work or by erosion.

Requests must be made at least 48 hours in advance of the work start date so the locate can be scheduled.

Locates are only valid for ten working days after which a new locate request must be submitted. Removal of the marking flags after the completion of the work is the responsibility of the person or company requesting the cable locate. SaskTel appreciates your cooperation to help prevent cable damages.

