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Ethernet Access Service

1. Service Description

Ethernet Access Service provides for the transmission of information between the demarcation point and a SaskTel serving wire centre at speeds of 10 Mbps, 100 Mbps or 1000 Mbps. The access provided consists of transmission facilities, equipment and management to support connectivity between the serving wire centre and the terminating equipment at the demarcation point.

2. Definitions

For the purposes of this Tariff Item:

"Access" provides the transmission facility connecting the serving wire centre up to and including the SaskTel owned equipment on the end user's premises. Access is provided at speeds of 10 Mbps, 100 Mbps or 1000 Mbps, as applicable.

"Customer" refers to the purchaser of Ethernet Access Service from SaskTel. The Customer can also be the end user.

"End-User" refers to the party utilizing Ethernet Access Service for transmitting data.

"Internet Traffic Management Practice" (ITMPs)_are defined as measures that may be used by Internet Service Providers (ISP) to manage Internet traffic through economic or technical means.

"Serving Wire Centre" is the first wire centre that an end user's premise is connected to by way of Ethernet Access Service.

"Virtual Local Area Network (VLAN)" is a group of devices on one or more LANs that are configured (using management software) so that they can communicate as if they were attached to the same wire, when in fact they are located on a number of different LAN segments. VLANs are based on logical instead of physical connections.

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Ethernet Access Service - Continued

3. Conditions of Service

- 1. Ethernet Access Service is provided under the terms, conditions, rates and charges in this Tariff Item and the SaskTel Ethernet Access Service Agreement.
- 2. Ethernet Access Service is provided subject to the availability of suitable equipment and facilities. If all or any portion of the access facility does not exist between a serving wire centre and the Customer's premises, the Customer shall pay an additional charge based on the full cost of building the access facility.
- 3. SaskTel will provide a network interface and demarcation device at the singular location as close to the point where SaskTel's facilities enter the legally registered land titles property.
- 4. When it is necessary to install special equipment or to incur an unusual expense to establish Ethernet Access Service, the Customer shall pay an additional charge based on the equipment installed or the unusual expense incurred.
- 5. SaskTel shall determine the central office(s) from which Ethernet Access Service will be provided, as well as the speeds offered at each serving wire centre.
- 6. Ethernet Access Service is provided in accordance with Institute of Electrical and Electronics Engineers (IEEE) 802.3 Ethernet standards, as such; standards may be modified or replaced from time to time. The provision of the access is subject to the ability of SaskTel and the Customer to satisfy existing transmission standards.
- 7. Ethernet Access Service is offered on one, three or five year contract.
- 8. SaskTel is solely responsible for the installation, operation and maintenance of the SaskTel owned and provided terminating equipment on Customer's premises.

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Ethernet Access Service - Continued

3. Conditions of Service - Continued

- Ethernet Access Service may be connected to Customer premises equipment provided by either the Customer or SaskTel and located at the Customer's premises.
- 10. SaskTel does not guarantee the level of digital data transmission service performance provided by the customer to the end-user.
- 11. In the furnishing of services in this tariff item, SaskTel is not responsible to the customer or end-user for end-to-end service.
- 12. The Customer is solely responsible for the installation, operation and maintenance of Customer premises equipment provided by the Customer.
- 13. An Ethernet Access Service used to connect an End-User's premises to a serving wire centre will support only one VLAN.
- 14. If the Customer terminates an Agreement or a portion of an Agreement for Ethernet Access Service prior to the expiry date of the Agreement Term, the following applies:
 - a) Early termination charges equal to one half of the charges for the terminated Ethernet Access Service for the unexpired portion of the Agreement Term will be payable in a single payment upon the effective date of the termination of the Agreement or portion thereof, as the case may be; plus 100% of the reasonable out-of-pocket expenses that SaskTel incurs or will incur in connection with its contractual obligations hereunder performed by its affiliates, agents or subcontractors.
 - b) Early termination charges will be waived if the Customer enters into a new agreement for Ethernet Access Service and the committed revenues under the new agreement are equal to or greater than those terminated under the original Agreement.

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3. Conditions of Service - Continued

- c) Early termination charges may be waived by SaskTel if the Customer enters into a new agreement for a comparable service. A comparable service is a service offered by SaskTel, contracted for by the Customer for at least as long as the term of the original Agreement and to which the applicable monthly fees are no lower than those under this Agreement.
- d) Early termination charges will be reduced if the Customer enters into a new agreement for Ethernet Access Service and the committed revenues under the new agreement are less than those terminated under the original Agreement, such that the early termination charges for the original Agreement will equal one half of the charges for the terminated Ethernet Access Service for the unexpired portion of the Agreement Term, less one half of the committed revenues under the new agreement, payable in a single payment upon the effective date of the termination of the original Agreement or portion thereof, as the case may be.
- 15. Upon the expiration of an Ethernet Access Service Agreement, Ethernet Access Service shall continue to be provided on a month-to-month basis, at the then current one year contract rates.
- 16. As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:
 - a) Whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the *Telecommunications Act* with regard to any ITMPs they employ;
 - b) Abide by the disclosure requirements described in TRP 2009-657; and
 - c) Not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

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Ethernet Access Service — Continued

4. Rates

The Customer shall pay the following rates and charges for Ethernet Access Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

1. Ethernet Access

a) 10 Mbps – Ethernet Access Service (half-duplex or full-duplex mode):

Rate Band	Monthly Rate (Per Access)			Campias Change
	1-Year	3-Year	5-Year	Service Charge
A	\$1,100.00	\$800.00	\$650.00	\$2,500.00
В	\$1,100.00	\$800.00	\$650.00	\$2,500.00
С	\$1,100.00	\$800.00	\$650.00	\$2,500.00
Е	\$1,100.00	\$800.00	\$650.00	\$2,500.00
F	\$1,100.00	\$800.00	\$650.00	\$2,500.00
G	\$1,100.00	\$800.00	\$650.00	\$2,500.00

b) 100 Mbps – Ethernet Access Service (half-duplex or full-duplex mode):

Rate Band	Monthly Rate (Per Access)			Samuiaa Changa
	1-Year	3-Year	5-Year	Service Charge
A	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00
В	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00
С	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00
Е	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00
F	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00
G	\$1,400.00	\$1,100.00	\$900.00	\$2,500.00

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Ethernet Access Service — Continued

4. Rates — Continued

c) 1000 Mbps – Ethernet Access Service (full-duplex mode only):

Rate Band	Monthly Rate (Per Access)			Service Charge
Kate Danu	1-Year	3-Year	5-Year	Service Charge
A	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00
В	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00
С	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00
Е	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00
F	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00
G	\$2,100.00	\$1,600.00	\$1,400.00	\$2,500.00

2. Ethernet Access Service changes (10 / 100 / 1000 Mbps Ethernet Access Service speeds) as applicable:

Service Item	Service Charge
Access speed change (10 Mbps to 100 Mbps	\$ 1,000.00
or 100 Mbps to 10 Mbps), per access	
Duplex Mode change (half to full or full to	\$ 1,000.00
half), per access	
Relocation of Access terminating equipment	\$ 1,000.00
on the same End-User premises, per access	(plus fiber costs if applicable)

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Ethernet Access Service — Continued

4. Rates — Continued

3. Diagnostic Maintenance Charge:

A Diagnostic Maintenance Charge applies for each customer request for repairing or testing of a trouble when no trouble is found in SaskTel's Ethernet Access Service.

Diagnostic Maintenance repair or	Labour Charge
test time scheduled	
During normal working hours, per person	\$100.00 per hour*
During normal working nours, per person	(minimum ½ hour)
Outside normal working house nor norman	\$150.00 per hour*
Outside normal working hours, per person	(minimum 2 hours)**

^{*} Billed in ¼ hour increments.

- during and continues after a regular work day, or
- within one hour before a regular work day.

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^{**} The minimum charge does not apply when work begins: