

ITEM Digital Subscriber Line (DSL) Access Capability 650.14

1. Service Description

DSL Access Capability supplies eligible Internet Service Providers (ISPs) with the capability to provide a high-speed data access path between SaskTel's serving wire centre to their customers' (end-users) premises using either the end-user's existing SaskTel-provided single line local access or a SaskTel-provided unbundled local loop that has been subscribed to by a Competitive Local Exchange Carrier (CLEC).

This service is comprised of two components: the Internet Line Upgrade and a DSL service provider interface.

The Internet Line Upgrade refers to the service component that includes the addition of DSL equipment to an end-user's existing SaskTel provided single line local access or unbundled local loop, which has been subscribed to by a CLEC, at the end-user's premises and the serving wire centre.

The DSL service provider interface is an Ethernet access facility that connects the ISP's server to the SaskTel Central Office to allow the ISP to offer a high speed Internet solution to their customer base.

2. Conditions of Service

- 1. The Internet Line Upgrade component is available in selected central offices where suitable facilities exist to upgrade a SaskTel-provided:
 - single line residence and business Network Access Service or analogue Centrex Service and non-hunting Multi-line Access Service end-users, and / or
 - SaskTel-provided unbundled local loop that has been subscribed to by a CLEC and used by that CLEC to provide a local exchange service compatible with SaskTel's ADSL technology.
- 2. The Internet Line Upgrade is available at a monthly rate.
- 3. "Internet Traffic Management Practices" (ITMPs) are defined as measures that may be used by Internet Service Providers (ISP) to manage Internet traffic through economic or technical means.

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2. Conditions of Service – Continued

- 4. The end-user receiving the Internet Line Upgrade must subscribe to either a SaskTel Network Access Service, analogue Centrex Service, or non-hunting Multi-line Access Service as specified in SaskTel's General Tariff, or to an equivalent CLEC local telephone service via a SaskTel-provided unbundled local loop. SaskTel will provide the Internet Line Upgrade component by equipping the end-users' line with the appropriate modem at the rates set out in the Rates section below.
- 5. The Internet Line Upgrade is available, subject to suitable facilities, in three access bandwidth options.
 - Up to 1.544 Mbps downstream and up to 128 kbps upstream
 - Up to 2 Mbps downstream and up to 384 kbps upstream
 - Up to 3 Mbps downstream and up to 640 kbps upstream
- 6. The DSL equipment is subject to operational constraints related to the characteristics of the underlying loop facility. Service providers may use DSL Access Capability to establish high-speed connections to only those end-user premises located within the serving area, provisioned according to the associated wire centres.
- 7. The end-user is required to make necessary arrangements with an eligible ISP for Internet Service. The eligible ISP must request the Internet Line Upgrade on the end-user's behalf. SaskTel then bills the ISP for the Internet Line Upgrade and, in turn, the ISP bills the end-users for this component as well as their Internet access service.
- 8. The ISP will be billed for the Internet Line Upgrade until the ISP has informed SaskTel that the Internet Line Upgrade for that end-user is to be terminated, even if the end-user local access service has been suspended or terminated.
- 9. As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:
 - a) Whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the *Telecommunications Act* with regard to any ITMPs they employ;

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2. Conditions of Service – Continued

- b) Abide by the disclosure requirements described in TRP 2009-657; and
- c) Not use for other purposes personal information collected for the purposes of traffic management or disclose such information.
- 10. Eligible ISPs must have an appropriate connection to SaskTel's network by subscribing to a DSL service provider interface. The interface provides a 10Mbps, 100Mbps or 1000Mbps digital access from the ISP premises to a central office with appropriate facilities. A minimum of one interface is required by the service provider in a given serving area. Alternatively, should a service provider require an alternative interface configuration where the above interface is not available, such requirements will be negotiated with SaskTel at cost.
- 11. The DSL service provider interface is only available for use in conjunction with Internet Line Upgrade(s).
- 12. The DSL service provider interface is subject to a minimum contract period of 1, 3 or 5 years.
- 13. Service is provided at SaskTel's discretion within the designated areas and where suitable facilities exist.
- 14. An equipment loss charge will be applied when the DSL equipment is not returned to an authorized SaskTel depot within 5 days of disconnection of an end-user's Internet Line Upgrade service. Payment of an equipment loss charge transfers ownership of the equipment from SaskTel to the ISP. In the event that the equipment is subsequently returned to SaskTel within a period of 90 days from the date that the equipment loss charge was billed, a refund of the equipment loss charge will be given and ownership of the equipment will be transferred back to SaskTel. Equipment loss charges may also apply when the equipment is damaged, destroyed, lost or stolen.

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3. Rates

The ISP shall pay to SaskTel the following rates and charges for DSL Access Capability*. Such rates and charges are in addition to other rates and charges that may be applicable.

For	Monthly Rental	Service Charge
Internet Line Upgrade, residence or business		
 Up to 1.544 Mbps downstream and up to 128 kbps upstream 	\$50.00	\$99.00 (Note)
 Up to 2 Mbps downstream and up to 384 kbps upstream 	60.00	99.00 (Note)
• Up to 3 Mbps downstream and up to 640 kbps upstream	75.00	99.00 (Note)
Equipment Loss Charge	N/A	1200.00
DSL service provider interface	LANspan rates and charges apply.	

Note:

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- (1) Service charge does not include wiring charges, if applicable.
- (2) Service charge applies for end-user premise relocations.
- (3) Service charge applies for upgrades and downgrades between Internet Line Upgrade bandwidth options.
- * Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the company and a competitor that has been filed with the Commission for the public record.

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