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Effective Date: June 20, 2016

# SaskTel Wireless Service Early Cancellation Fees

## **Description**

A Customer terminating his or her agreement with SaskTel for wireless voice and/or data service prior to the end of the agreement term that was chosen by the Customer shall pay to SaskTel the applicable Early Cancellation Fee (ECF).

### **Terms and Conditions**

- 1. A Customer may terminate his or her agreement with SaskTel for wireless voice and/or data service by giving to SaskTel 30 days advance notice of Customer's intention to do so.
- 2. Such a terminating Customer will remain liable to pay to SaskTel all charges for wireless service provided to such Customer to the date of termination.
- 3. The ECF applies to all postpaid one and two year agreements for wireless voice and/or data service.
- 4. The ECF also applies if the terminating Customer wishes to change from a voice and data rate plan to a voice only or data only rate plan.
- 5. The ECF applies on a per device basis. If the terminating Customer has added additional wireless devices to its wireless service plans with SaskTel during the contract term of such plans, the ECF as specified applies to each and every such additional wireless device.
- 6. If the terminating Customer has a subsidized wireless device on a fixed term agreement, the ECF is based on the value of the wireless device subsidy at the time of purchase.
- 7. If the terminating Customer has a non-subsidized wireless device on a fixed term agreement, the ECF is based on the value of the service contract.
- 8. A Customer of SaskTel wireless service that is on a month to month term at the time of termination of such service by the Customer pursuant to Section 1 above is not liable to pay to SaskTel any ECF as described in this Non-Tariff Item. Such a Customer shall only be liable to pay to SaskTel all charges for service provided to the Customer to the date of termination of their service.

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## SaskTel Wireless Service Early Cancellation Fees - Continued

### Terms and Conditions - Continued

9. In addition to the requirement to pay to SaskTel for all services provided up to the date of termination and in addition to any ECF Customer is required to pay, if the terminating Customer has equipment financing with SaskTel, the Customer must also pay the remainder of the financed amount if the Customer terminates service before the end of their contract term.

#### Rates

If the terminating Customer has a subsidized wireless device the ECF is calculated based on the device subsidy at the time of purchase divided by the length of the Customer's contract in months, multiplied by the number of months remaining in the contract term.

If the terminating Customer has a non-subsidized device, the ECF is calculated based on 10% of the monthly rate plan fee (excluding any additional services) multiplied by the number of months remaining in the contract term, to a maximum of \$50.

Any partially elapsed month is considered a full month for calculation purposes.

End

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