
High Speed Fusion interNET

N

Description

High Speed Fusion interNET (“the Service”) is a data-only service fixed to a specific geographic location. The Service requires installation of new equipment at the customer’s premise (antenna, modem, and cables) and does not utilize any phone lines.

Terms of Service**Service Limitations, Performance and Availability**

1. SaskTel makes no representation or warranty that the Service will be uninterrupted or error free. The Service is fully dependent upon the maintenance of minimum direct line of site requirements which if not met or maintained may prevent access to the Service.
2. Additionally, the performance and availability of the Service is subject to terrain, atmospheric, and weather factors that are difficult to predict and sometimes cannot be overcome. Accordingly, SaskTel makes no representation or warranty that the Service will be available at all times or, when available, will not be impaired in terms of its performance.

SaskTel Equipment

3. All equipment required for the Service comes with a one (1) year warranty against defects in workmanship when the equipment is used as intended under normal operating conditions, reasonable wear and tear excluded. Any misuse or abuse of the equipment or attempts at repair by anyone other than a SaskTel authorized dealer or with unauthorized parts or failure to provide and maintain an adequate environment for the equipment including adequate electrical power, air conditioning or humidity control, voids such warranty.

High Speed Fusion interNET - *Continued***Terms of Service** - *Continued***SaskTel Equipment** - *Continued*

4. The warranty does not cover cosmetic damage, damage to the equipment attributable to any act or cause beyond the control of SaskTel, damage to the equipment attributable to any act or omission of any third party other than SaskTel authorized dealer personnel, or damage or loss due to theft, fire, vandalism, water or other peril or for any other cause external to the equipment.
5. Warranty service is obtained by return of the equipment to the SaskTel authorized dealer from whom the equipment was purchased. Proof of purchase from such dealer is required to obtain warranty service.
6. Warranty service consists of repair or replacement of equipment as determined solely by SaskTel or its authorized dealer. If you require on-site equipment maintenance, removal, or re-installation services, such services will be subject to the dealer's then current applicable charges which will be the customer's sole responsibility.

Support

7. During the term of this Agreement, on-site support for the Service will be provided by an authorized SaskTel dealer and will be subject to the dealer's then current applicable charges which will be the customer's sole responsibility. SaskTel will not provide any equipment install, warranty or maintenance services.

High Speed Fusion interNET - *Continued***Terms of Service** - *Continued***High Speed Fusion interNET Fair Access Policy**

SaskTel's High Speed Fusion interNET fair access policy is designed to provide an optimal network experience for all customers on SaskTel's LTE-TDD Network. Excessive data usage negatively impacts the quality of service for customers by reducing Internet speeds and increasing dropped connections.

8. All SaskTel High Speed Fusion interNET customers are subject to the High Speed Fusion interNET fair access policy.
9. SaskTel's High Speed Fusion interNET fair access policy is subject to change from time to time in order to maintain an ongoing positive experience for all customers on SaskTel's Fusion Network. SaskTel will inform you of any changes in this policy by posting such changes to sasktel.com or communicating them to you in such other manner or medium as SaskTel determines is reasonable in the circumstances. SaskTel will endeavor to give thirty (30) calendar days prior notice of changes in this policy.
10. While on the SaskTel Fusion interNET network:
 - a) SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the Service or any part, component or feature thereof, without notice, to anyone believed to be using SaskTel Fusion interNET service or feature in any manner that adversely impacts SaskTel's network or its service levels, as determined by SaskTel.
 - b) SaskTel reserves the right to apply additional usages charges should the customer's total data usage exceed the included data in a given monthly bill cycle. The additional usage charges are detailed in the Rates section below.

High Speed Fusion internet - *Continued*

N

Rates

The customer shall pay to SaskTel the following rates and charges for the Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

Data	Amount	Details
Included Data	100 GB per month	100 GB of data to use for the month (this is included in your plan and no additional charges apply).
Data Top Up (Note 1)	Each additional 25 GB of data	If customers exceed the 100 GB of included data they will automatically be charged for each additional 25 GB of data they use, up to a maximum of 100 GB of additional usage for a combined maximum data usage of 200 GB.
Data Overage	200 GB+	If customers use 200 GB of data in a billing period, they can opt-in to get additional data at per GB pay per use rates by calling 1-844-SASKTEL (727-5835). Customers can opt-in permanently or just for the remainder of one billing period. If customers do not opt-in, their service will be suspended for the remainder of their billing period so they do not incur any additional data charges.

Note 1 - The charge for each data top up tier is applied in full and will not pro-rate based on the amount of days or data used within the tier.

End

