

Subject: Copyright infringement notice

Dear <Customer Name>,

Producers of copyrighted materials, including movies and music, monitor online activity to see if their content is improperly used or shared. If material is unlawfully downloaded or distributed without the copyright owner's permission, a notice of copyright infringement is sent to the Internet Service Provider (ISP).

We received a notification from <Complainant Contact> that the SaskTel IP address <IP_Address>, which is associated to your account (#<Account Number>), has violated the copyright on <Complainant Entity> property.

Notice ID: <Notice ID>

Notice Date: <Notice Date>

As your Internet Service Provider, we're legally required to forward any copyright infringement notices to our customers. You will find the copyright infringement details below.

We do not have further information regarding the infringement. If you have any questions regarding this notice, you must contact

<Complainant Contact> at:

<Complainant Address>

<Complainant Email>

<Complainant Phone>

For more information about Canadian Copyright Law and the role of ISPs, visit sasktel.com/copyright.

The SaskTel Team

Copyright infringement details from <Complainant Contact>

Infringing Property: <Title>; FileName>

Date and Time: <Time Stamp>

IP Address: IP_Address>

Port ID: <Port>

We urge you to act to address this copyright infringement, including:

1. Remove or delete all unauthorized copies of the infringing property from your computer or other systems.
2. Ensure your Internet account is not being used to copy or distribute infringing property in the future.

For more information regarding the potential penalties you may incur, including damages up to \$5,000 per offence, please visit the Government of Canada website – Canada's Copyright Act [Notice and Notice Regime Quick Facts](#).

Use of <Complainant Entity> property in the manner described herein is not authorized by <Complainant Contact>, its agents or the law. We hereby state the information in this notification is accurate and, under penalty of perjury, that <Complainant Contact> is authorized to act on behalf of <Complainant Entity> with respect to this matter.

Please be advised this letter is not a complete statement of the facts or law as they may pertain to this matter, rights or remedies, legal or equitable, all of which are expressly reserved.