

SASKTEL IBC FEATURES AND ADD-ONS

A BETTER WAY TO COMMUNICATE

You need to communicate your way, by leveraging feature-rich, enterprise-class applications through an easy-to-use portal. SaskTel Integrated Business Communications allows you to select your package based on the features you want, with all kinds of optional add-ons available to meet your business needs.

USER FEATURES	BASIC	STANDARD
Call Trace	✓	✓
Call Park and Retrieve	✓	✓
Call Return	✓	✓
Call Transfer - Blind	✓	✓
Call Transfer 3rd Party Consult	✓	✓
Calling Line ID Delivery Blocking	✓	✓
Calling Name Delivery	✓	✓
Calling Number Delivery	✓	✓
Connected Line ID Restriction	✓	✓
Last Number Redial	✓	✓
User Alternate Name/Number Delivery	✓	✓
Auto Call Back		✓
Basic Call Logs		✓
Busy Lamp Field		✓
Call Forwarding		✓
Call Forward Busy		✓
Call Forward No Answer		✓
Call Me Anywhere		✓
Call Notify		✓
Call Pull		✓
Connected Line ID Presentation		✓
Directed Call Pickup		✓
Do Not Disturb (DND)		✓
Webex Basic*		✓
Privacy		✓
Push to Talk		✓
Selective Call Acceptance		✓
Selective Call Forward		✓
Selective Call Rejection		✓
Speed Dialing		✓

*Includes 'Meetings' - 40-min meeting duration. More meeting duration and additional functionality are available with Webex Standard and Webex Premium add-ons.

GROUP FEATURES	BASIC	STANDARD
Extension Dialing	✓	✓
Incoming/Outgoing Calling Plans	✓	✓
Music on Hold	✓	✓
Call Pickup	✓	✓
Group Calling Line ID	✓	✓
Group Speed Dial		✓

MESSAGING FEATURES	BASIC	STANDARD
Combined Voice Mail*		✓
Fax to Email		✓
Voice Mail		✓
Voice Mail to Email		✓
Voice Mail to Text*		✓

CONFERENCING FEATURES	BASIC	STANDARD
3-Way Conference	✓	✓
6-Way Conference		✓
Audio Conferencing	✓	✓
Audio Conferencing (Additional Ports)	Optional	Optional

LONG DISTANCE	BASIC	STANDARD
Long Distance Plan (Unlimited Long Distance in Canada and the US)	✓	✓
Toll-Free Rate Plan	✓	✓

ADMINISTRATION	BASIC	STANDARD
Web Portal (Administrator**)	✓	✓
Web Portal (User)	✓	✓

OPTIONAL ADD-ONS		
Account Code Reporting	Group Paging	Multi-Key Call Waiting
Auto Attendant	Hunt Group	Shared Call Appearance (N/A with Basic)
Call Detail Reporting	Webex - Standard or Premium (See below)	Voice Mail on Group Services

WEBEX - STANDARD OR PREMIUM (only available with IBC Standard package subscription)		
Meetings (24+ hours duration)	Desktop Sharing	1-1 Chat
Presence	File Sharing	Spaces (Group Chat)
Video Calling	Emojis & emoticons	Mobile and Desktop App

Note: If an analog fax or EPOS (Electronic Point of Sale) is required, the Basic Package will be used to meet this need.

*Requires a SaskTel wireless number.

**At least one Administrator is required per customer.

Let's start a conversation.

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