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## Multi-Line Access Service

### Service Description

Multi-Line Access Service is the furnishing of telecommunication facilities requiring a rotary hunting feature or trunk type connection from SaskTel's central office to the network interface demarcation point at the Customer's premise.

The service provides access to SaskTel's Public Switched Telephone Network ("PSTN").

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Multi-Line Access Service includes:

- two-way lines;
- Direct-In-Dial ("DID") lines; or
- any other equivalent lines.

### Terms and Conditions

These terms, conditions and rates apply only to business exchanges that are forborne from regulation, as identified on page 360, *Forborne Local Exchanges*. For all other locations, refer to the regulated General Tariff.

1. Network access will be provided to the Customer's premise within a specified exchange area only from the local switching centre that serves that area.
2. Multi-line access rates will apply when lines are terminated on multi-line key or PBX/PABX systems that are either rented from SaskTel or owned by the Customer.
3. Multi-line access is applicable to Customers whose traffic levels exceed 5.6 CCS (Hundred Call Seconds) per line over all lines in the customer group during the Customer's peak traffic hours.
4. Rates apply on a per line basis and to all of the lines provided.

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**Multi-Line Access Service - Continued****Terms and Conditions - Continued**

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5. When providing multi-line network access within a base rate/island base rate area, or within a location served using an urban style of distribution, the service charge is based on the assumption that facilities are available and the furnishing of service will not involve unusual costs. When the furnishing of service involves unusual cost, the Customer may be assessed extra charges based on the cost involved.

**Note:** No positive rule can be given as each case must be determined on its own merits.

6. Early termination of the 3-Year Contract Service:

The 3-Year Contract may be terminated:

- a) by the Customer upon 30 days advance written notice delivered to SaskTel, provided that, if the Service is terminated at any time prior to expiration of the Term of the Service chosen by the Customer as identified in the Rate Section below, either by the Customer for any reason or by SaskTel by reason of default of the Customer, the Customer shall forthwith pay to SaskTel:
- i) a termination charge, being a sum equal to fifty percent (50%) of the balance of the monthly charges remaining to be paid for the total number of multi-line telephone lines that the Customer has at the time of such termination; and
- ii) any outstanding charges and rentals accrued and owing as of the date of termination.
- b) by SaskTel at any time in the event of default of the Customer after the Customer has been notified of the default and has failed to correct the same within ten days after such written notice. In such event the termination charge described in 6(a) above shall be paid by the Customer together with any outstanding charges and rentals to the date of termination.
- c) SaskTel and Customer agree that the termination charge described in 6.a and 6.b is a genuine estimate of liquidated damages arising out of such termination and not a penalty.

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**Multi-Line Access Service - Continued**

**Terms and Conditions - Continued**

7. Customers can terminate their contract prior to the expiry date of their contract period without incurring any termination charges if they move their Service to SaskTel Network Access Service.
8. Upon expiration of the 3-Year Contract, if no new contract is agreed to, the Customer will be billed month to month.

**Rates**

Customers in forborne *business local exchanges* shall pay to SaskTel the following rates and charges for Multi-Line Access Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

The following rates and charges apply for *two-way and DID lines*:

Rate Group	Monthly Rate			3 year Contract		
	Monthly Rate	Minimum Rate	Maximum Rate	3 year Contract	Minimum Rate	Maximum Rate
2	\$50.32	#	#	\$41.82	#	#
3	\$50.32	#	#	\$41.82	#	#

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**Reference:** Refer to the Non-Tariff Item on Network Access Service for service connection charge rates.

**Note:** Item 105.10 Excess Mileage Charges and Item 100.30 Extended Area Service charges are included in rates.

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