SASKTEL IBC FEATURES AND ADD-ONS

A BETTER WAY TO COMMUNICATE

You need to communicate your way, by leveraging feature-rich, enterprise-class applications through an easy-to-use portal. SaskTel Integrated Business Communications allows you to select your package based on the features you want, with all kinds of optional add-ons available to meet your business needs.

USER FEATURES	BASIC	STANDARD
Call Trace	✓	✓
Call Park and Retrieve	✓	✓
Call Return	✓	✓
Call Transfer – Blind	✓	✓
Call Transfer 3rd Party Consult	✓	✓
Calling Line ID Delivery Blocking	✓	✓
Calling Name Delivery	✓	✓
Calling Number Delivery	✓	✓
Connected Line ID Restriction	✓	✓
Last Number Redial	✓	✓
User Alternate Name/Number Delivery	✓	✓
Auto Call Back		✓
Basic Call Logs		✓
Busy Lamp Field		✓
Call Forwarding		✓
Call Forward Busy		✓
Call Forward No Answer		✓
Call Me Anywhere		✓
Call Notify		✓
Call Pull		✓
Connected Line ID Presentation		✓
Directed Call Pickup		✓
Do Not Disturb (DND)		✓
Webex Basic*		✓
Privacy		✓
Push to Talk		✓
Selective Call Acceptance		✓
Selective Call Forward		✓
Selective Call Rejection		✓
Speed Dialing		✓

*Full IBC functionality on Webex is available with Webex Standard or Webex Premium add-ons.

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GROUP FEATURES	BASIC	STANDARD
Extension Dialing	✓	✓
Incoming/Outgoing Calling Plans	✓	✓
Music on Hold	✓	✓
Call Pickup	✓	✓
Group Calling Line ID	✓	✓
Group Speed Dial		✓

MESSAGING FEATURES	BASIC	STANDARD
Combined Voice Mail*		✓
Fax to Email		✓
Voice Mail		✓
Voice Mail to Email		✓
Voice Mail to Text*		✓

CONFERENCING FEATURES	BASIC	STANDARD
3-Way Conference	✓	✓
6-Way Conference		✓
Audio Conferencing	✓	✓
Audio Conferencing (Additional Ports)	Optional	Optional

LONG DISTANCE	BASIC	STANDARD
Long Distance Plan (Unlimited Long Distance in Canada and the US)	✓	✓
Toll-Free Rate Plan	✓	✓

ADMINISTRATION	BASIC	STANDARD
Web Portal (Administrator**)	✓	✓
Web Portal (User)	✓	✓

OPTIONAL ADD-ONS		
Account Code Reporting	Group Paging	Multi-Key Call Waiting
Auto Attendant	Hunt Group	Shared Call Appearance (N/A with Basic)
Call Detail Reporting	Webex - Standard or Premium (See below)	Voice Mail on Group Services
Call Queue - Basic or Standard	IBC Wireless (N/A with Basic)*	

WEBEX - STANDARD OR PREMIUM (only available with IBC Standard package subscription)		
Personal Meeting Room	Desktop Sharing	Instant Messaging
Presence	File Sharing	Spaces
Video Calling	Group Chat	Mobile, Desktop and Tablet Soft Client

Note: If an analog fax or EPOS (Electronic Point of Sale) is required, the Basic Package will be used to meet this need.
*Requires a SaskTel wireless number.
**At least one Administrator is required per customer.

Let's start a conversation.
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