

SaskTel News

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SaskTel and the Environment

Environmental challenges have taken more prominence as understanding grows about how deeply daily actions affect the survival of a healthy environment. Globally people are becoming more environmentally aware as they celebrate the beauty and diversity of the world around us. As Saskatchewan has supported SaskTel, so SaskTel invests in the environmental health of our province.

SaskTel continues to maintain a balance between economic, environmental, and social goals by focusing on environmental sustainability to protect the natural environment, ensuring the future of our business. SaskTel encourages employees to include innovative practices daily. One such example is SaskTel's participation in the One Million Acts of Green; a nationwide campaign designed to mobilize Canadians to do one million acts of green. SaskTel employees have been encouraged to voluntarily join this initiative. SaskTel will also ensure that its employees, contractors, and others working on behalf of SaskTel are aware of their environmental responsibilities.

Implementing an Eco(logical) strategy ensures effective management practices as suggested by the International Standards Organization guidelines, with a strong focus on innovation, change and influence of contractors, suppliers and communities in regard to the environment.

By implementing a Green House Gas Management Plan, SaskTel has begun to reduce its emission and the impact of these emissions on the environment.

The plan is based on the North American Climate Change Registry guidelines and is being applied in all business units and subsidiaries.

SaskTel continues its efforts to reduce waste by recycling two thirds of its waste, from fluorescent light bulbs and the cafeteria's cooking oil, to hazardous materials like used batteries.

The award winning SaskTel Directory Recycling Program has diverted approximately six million pounds of directories from landfills. SaskTel diverts 1.5 million pounds of materials from being sent to local landfills annually.

SaskTel seeks to ensure that our customers and employees can continue to enjoy our province for future generations.



Sask 1st Call : Dial Before You Dig 1-866-828-4888

For free cable locates before you dig, contact Sask 1st Call at 1-866-828-4888. The cable path will be marked but SaskTel can not guarantee the depth since ground cover may have been removed by past work or by erosion. Requests must be made at least 48 hours in advance of start date so the locate can be scheduled.

Locates are only valid for ten working days after which a new locate request must be requested. It is the responsibility of the person or company requesting the cable locate to remove marking flags after completion of work. SaskTel appreciates your cooperation to help prevent cable damages.

Cellular Safety

Wireless devices or cellular phones have become another useful communications tool in our everyday lives. Here are some safety guidelines to make your wireless experience more enjoyable.

When you're on the road, safe driving is your primary responsibility. SaskTel has taken positive steps to educate drivers on the appropriate use of cellular phones through education and awareness programs. Under current legislation, police can charge drivers whose use of cellular phones is affecting their ability to drive safely, with "driving without due care and attention."

To minimize distractions that may be caused by using your wireless phone in a vehicle, please keep the following in mind:

1. Tell your caller you'll call them back when you're not driving, or pull out of the traffic lane if you must answer.
2. Use a hands-free set so that you can keep both hands on the wheel. If you need to take notes or look something up, pull off the road.
3. Voice-activated dialing is a built-in feature on some digital wireless phones. If it is available on your phone, use this feature to dial phone numbers using your voice instead of your fingers.

4. Let Voice Message Service take messages for you. You can pick up your messages at your destination.

5. If you have a passenger, ask them to dial, take messages or answer calls for you.

Another point of cellular safety, especially while travelling, is the protection of both your personal information stored on your cellular phone and the use of your cellular access. Your wireless device can be secured by using the locking feature provided with most devices.

If your wireless phone is lost or stolen, report it to SaskTel at 1-800-667-2355 immediately. SaskTel will suspend the phone's wireless service. If your wireless phone is stolen, report it to your local police.



Know Your Long Distance Plan

SaskTel reminds our customers that unlimited long distance plans apply to 'voice' calls only. 'Data' calls are not eligible for savings or discounts and will be charged at regular long distance rates. A data call is any non-voice call, typically between electronic equipment, such as a fax transmission, or dialing any long distance internet service provider other than SaskTel. This includes calls from your modem at home, or dialing into a remote internet account.

It is also important to remember that when you download data from a web site for which long distance charges apply, you are responsible for those charges. Customers should also pay special attention to any dial-up internet usage to avoid unnecessary charges. It can be as simple as ensuring you log off of the internet when you have completed surfing, since internet charges continue as long as the dial-up internet connection is left on.

If you would like information on long distance plans please call 1-800-727-5835.

Toll Free Numbers

SaskTel would like to remind you that only numbers with the prefix 800, 866, 877, and 888 are toll free. The prefixes, which are not interchangeable, are used by simply dialing 1, followed by the appropriate prefix, followed by the seven-digit number.

Please note that other prefixes, including 809, are not toll free prefixes and long distance charges will apply on your telephone bill.