

TalkMail Service

Description

*TalkMail*TM service is a central office computerized voice messaging service that provides a voice mailbox without a personal greeting. The basic features of *TalkMail* include:

- a) Voice messaging to personal and system distribution lists; *and*
- b) Message waiting indication.

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The following types of mailboxes are available to residential customers in the forborne *residential local exchanges*:

This type...	provides for...	Billing
Residential without access to system distribution lists	sending voice messages to up to 125 numbers (i.e. 5 lists of 25 destinations).	Charge per message Note: A price cap applies.
Residential with access to system distribution lists (SDL)	<ul style="list-style-type: none"> • sending voice messages to up to 250 numbers (i.e. 10 lists of 25 destinations) • access to SDL 	Charge per message
System Distribution List	storing lists of up to 300 destinations.	Message charge billed to sending mailbox

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TalkMail Service - Continued

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Description - Continued

The following types of mailboxes are available to business or Centrex customers in forborne *business local exchanges*:

This type...	provides for...	Billing
Basic Business	<ul style="list-style-type: none"> • sending voice messages to up to 250 numbers (i.e. 10 lists of 25 destinations) • receiving voice messages from up to 25 numbers 	Charge per message
Super	<ul style="list-style-type: none"> • sending voice messages to up to 250 numbers (i.e. 10 lists of 25 destinations) • receiving voice messages from up to 135 numbers 	Charge per message
System Distribution List	storing lists of up to 300 destinations.	Message charge billed to sending mailbox

Terms and Conditions

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1. *TalkMail*TM service is available to residence, business, Centrex and National Centrex subscribers. *TalkMail* service is not available in Uranium City and Kinoosao.
2. For group applications, customers are responsible for gaining the approval of all people that will require a *TalkMail* mailbox prior to the mailboxes being established.
3. *TalkMail* service is not available to key system or PABX subscribers.
4. For group programming applications, subscriber lists must be provided to SaskTel on a disk. Numbers must be seven digits, with no brackets or dashes. Up to 1500 mailboxes of the same type can be programmed for \$500.

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TalkMail Service - Continued

Terms and Conditions - Continued

5. People may ask that their telephone number be placed on a "do not call" list, after which the **TalkMail™** service customer must remove that number from their distribution list.
6. **TalkMail** service may not be used for Telemarketing purposes.
7. Applicable toll rates apply for messages sent outside of the local calling area.
8. Message charges apply when sending, replying to or forwarding a voice message. A message charge is billed based on the number of destination numbers.
 E.g. If a single message is recorded and sent to 50 destination numbers, 50 message charges will apply.
9. The number of messages sent during a billing period is subject to the message price for that band.

10. Service charges are billed to the Customer requesting the mailbox(es).

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Rates

Customers in forborne **residential local exchanges** and forborne **business local exchanges** shall pay to SaskTel the following rates and charges for **TalkMail** service. Residential customers may subscribe to business **TalkMail** mailboxes and pay business rates. The following rates and charges are in addition to any other rates and charges that may be applicable.

The following rates and charges apply for **TalkMail** residence mailboxes:

Type of Mailbox	Monthly Rental	Service Charge*
Residential	N/A	\$9.00
Residential with access to SDL	N/A	

*Service Connection Charge is charged per mailbox if not supplied with a line installation, move or circuit change

TalkMail Service - Continued

Rates - Continued

The following rates and charges apply for *TalkMail™ Business or Centrex* mailboxes:

Type of Mailbox	Monthly Rental	Service Charge*
Basic	N/A	\$9.00
Super	N/A	

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*Service Connection Charge is charged per mailbox if not supplied with a line installation, move or circuit change

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The following rates and charges apply for *System Distribution List*:

For	Monthly Rental	Service Charge*
System Distribution List (SDL)	N/A	\$9.00

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*Service Connection Charge is charged per mailbox if not supplied with a line installation, move or circuit change

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The following rates and charges apply for *TalkMail residence or non-Centrex business line options*:

Option	Monthly Rental	Service Charge*
Message waiting stutter dial tone	N/A	\$9.00
Visual Indicator	N/A	
Visual Indicator with stutter dial tone	N/A	

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*Service Connection Charge is charged per Voice Mail Line Option if not supplied with a line or mailbox installation, move or circuit change

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The following rates and charges apply for *TalkMail Centrex line options*:

Option	Monthly Rental	Service Charge*
Message Waiting lamp indicator	N/C	\$9.00
Message Waiting stutter dial tone	N/C	

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*Service Connection Charge is charged per Voice Mail Line Option if not supplied with a line or mailbox installation, move or circuit change

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TalkMail Service - Continued

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Rates - Continued

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The following *message charges* apply to **TalkMail™** service:

Number of Messages (per month)	Message charge * (per message)
1-100	\$0.25
101-1000	\$0.20
1001-6000	\$0.18
over 6000	\$0.15

* Residential Mailbox customers without access to SDLs will be charged a maximum of \$5.00 for sending, forwarding, or replying to up to 200 messages per month. If they send, forward, or reply to over 200 messages, the \$5.00 charge **plus** the applicable message charge for each message over 200 messages will apply.

The following charges apply to **TalkMail** subscription options:

Subscription Option:	Monthly Rental	Charge for each message in excess of allowance	Service Charge *
1 (includes 1000 messages)	\$50.00	• \$0.18 (1001 - 6000) • 0.15 (over 6000)	\$9.00
2 (includes 3000 messages)	150.00	• 0.18 (3001 - 6000) • 0.15 (over 6000)	
3 (includes 6000 messages)	300.00	• 0.15 (over 6000)	

*Service Connection Charge is charged per Billing Option if not supplied with a line or voice mail installation, move or circuit change

Note: Subscription Options are available to **TalkMail** and Basic Business Voice Mail customers only.

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TalkMail Service - Continued

Rates - Continued

The following *additional charges* apply to **TalkMail™**:

For...	Service Charge*
Mailbox profile change (after installation)	\$9.00
Move existing mailbox from one network access (telephone number) to another	
Non-urgent destructive **	
Urgent destructive **	
Non-urgent Non-destructive ***	
Urgent Non-destructive ***	

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*Service Connection Charge is charged per mailbox if not supplied with a line installation, move or circuit change

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**A destructive password reset will delete all messages, greetings, and mailbox settings in the mailbox.

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***Non-destructive password resets retain messages, distribution lists and greetings.

End

(Reserved for future use)

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