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**SaskTel Wireless Home Phone**

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**Description**

Wireless Home Phone service uses a Wireless Hub device to combine the Home Phone experience with the wireless experience through the SaskTel 4G Network. It offers SaskTel customers access to wireless voice and data services and wireless features that are comparable to traditional home phone by just plugging into an electrical outlet where there is wireless coverage. Customers connect their home phone using a standard jack on the back of the wireless device to enjoy the calling plans and features of their choice. Customers can also access high speed like internet and connect up to 15 devices using Wi-Fi and/or Ethernet.

The quality and reliability of the service is conditional on sufficient available wireless coverage and power supply. Customers in fringe coverage areas will have the option of purchasing an antenna, through SaskTel, to boost the signal strength. Customers who want a backup power supply can purchase one at most major electronic stores.

**Terms and Conditions**

1. Wireless Home Phone service is considered, from a contractual perspective, a wireless service. As such, it is subject to and incorporates all SaskTel Non-Tariff Products and Services Schedule items, including without limitation, those items titled “SaskTel Wireless Service Terms of Service” and “SaskTel Wireless Emergency Communication Services Limitation of liability”.
2. Wireless Home Phone is subject to the SaskTel Wireless Data Fair Use Policy.
3. Wireless Home Phone service is dependent on 4G wireless coverage.
4. All new activations are subject to a credit check. SaskTel may require a deposit prior to activation, based on the outcome of the credit check. The deposit will reside on the customer’s SaskTel wireless account if required. Pre-authorized payment condition of service is not available.
5. Wireless Home Phone service requires a wireless postpaid voice plan and is not available as a wireless data only activation.
6. In addition to the regular monthly access fee, customers are responsible for all additional charges they incur each month such as: 911 fee (per unit), voice and/or data usage fees, features or add-on subscriptions and applicable taxes.
7. The SaskTel wireless activation fee is waived for all Wireless Home Phone activations.

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**SaskTel Wireless Home Phone - *continued***

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**Terms and Conditions – *continued***

8. Wireless Home Phone service is only available on a month-to-month contract basis.
9. Wireless Home Phone equipment financing is not available from SaskTel.
10. Wireless Home Phone uses SaskTel's tariffed Provincial E911 Service to route 911 calls.
11. The 4G Wireless Hub device is not equipped with battery backup and will cease to function during a power outage.
12. Only wireless features can be added to Wireless Home Phone service. Some wireline features - such as name display - are not available.
13. The 4G Wireless Hub device is not eligible for the hardware subsidy pricing program of SaskTel.
14. The 4G Wireless Hub device comes with the manufacturer's warranty.
15. The 4G Wireless Hub device is not eligible for the SaskTel Wireless Device Protection Plan.
16. Activations on the Wireless Home Phone service will qualify for the SaskTel Cellular Consumer Bundle credit as long as the customer meets the regular eligibility criteria for that bundle program.
17. Charges for equipment, including the required 4G wireless hub device, antenna, antenna cable kit and installation by SaskTel will be charged to the Customer as one time charges on the Customer's SaskTel account.

**Rates****Rates for Home Phone Service** are based on:

- the cost of wireless hub device,
- the cost of additional equipment, and
- installation charges.

SaskTel Wireless Home Phone - *continued*

Rates - *continued*

Installation Charges		Wireless Home Phone
New Customer	Cost of Wireless Hub Device	Wireless Hub device = \$299.99
	Cost of Additional Equipment	Additional equipment that may be required in poor coverage areas: <ul style="list-style-type: none"> <li>• Antenna = \$174.99</li> <li>• Antenna Cable Kit = \$41.99</li> </ul>
	Installation Charges	Installation of Wireless Hub device, antenna and/or cable kit (approx 1-3 hours) = \$0.00  Additional installation charges that may occur: <ul style="list-style-type: none"> <li>• Installation of in-home wiring (approx 1 hour). Rate based on whether during or outside regular working hours. Contact SaskTel for rates.</li> <li>• In-home wiring installation (approx 1 hour). Contact SaskTel for rates.</li> </ul>
	Average Charges	Material Charges - \$299.00 to \$516.97  Installation Charges - \$0.00 to \$99.00/hour
Existing Home Phone customer (restoration situations)	Do not pay for any charges related to the restoration of existing service. Wireless Home Phone being sold to existing customers in restoration situations will have the following costs covered by SaskTel such as: <ul style="list-style-type: none"> <li>• cost and installation of device</li> <li>• cost and installation of antenna/cable kit</li> </ul> <b>EXCEPTION:</b> Customer would be responsible for any in-home wiring installation charges (approx 1 hour). Contact SaskTel for rates.	
	Average Charges	Material Charges - \$0.00  Installation Charges - \$0.00 to \$99.00/hour

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**SaskTel Wireless Home Phone - *continued*****Rates - *continued*****Monthly Recurring Charges**

Customers can choose from a selection of current Wireless Postpaid Voice Plans, Mobile Internet data plan, and add-ons that offer similar features, functionality and cost to those of traditional wireline home phone packages. Ongoing monthly service charges depend on the plan and additional features and add-ons subscribed to.

Monthly recurring charges are based on:

- Wireless Postpaid rate plan,
- Mobile Internet data plan,
- voice calling add-ons subscribed to,
- additional features chosen, and
- any additional charges incurred\*

*\*Additional charges incurred include: usage overages, 911 fees, long distance or international calling charges, applicable taxes etc.*

**Please contact SaskTel for specific monthly recurring charges, plans, features, etc. that are not covered in this Non-tariff item.**

*End*

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