ITEM 160.10 **Telephone Directory Service**

Note: The residence and business service elements of this item are forborne from regulation in certain exchanges, as identified in Item 100.21 and Item 100.23, respectively. C

1. Service Description

The customer shall receive in the White Pages of the Telephone Directory at no charge the following:
(a) One indented line of listing for each incoming and two-way trunk,
(b) Residential customers will have their White Pages listing entered in the online phone book at www.sasktelphonebook.com.

Exceptions:
(a) Customers with PBX, PABX, multi-key or Centrex IP system numbers are allowed one per line trunk to a maximum of 10 lines at no charge for each system.
(b) Non Listed or Non Published numbers are excluded.
(c) Customers with lines appearing under a business listing and showing a residential telephone number are charged **except** where a customer requests his or her main residence listing to appear indented under the business listing and if the listings are identical.

2. Definitions

For the purposes of this Tariff Item:

"Extra listing" refers to a listing in addition to the primary listing in the alphabetical directory list and information service.

"Non-listed number" refers to a directory entry that is not supplied; however, the customer's listing appears in Directory Assistance records and is given out upon request.

"Non-published number" refers to a number that is neither in the directory nor in Directory Assistance records.

ITEM 160.10 **Telephone Directory Service - Continued**

3. Conditions of Service

1. SaskTel reserves the right to:
   (a) refuse any listings or advertising found to be contrary to law,
   (b) remove such listings from the directory after proper notice has been given to the applicant or customer.

2. Directory listings or advertising may not be terminated during the life of the directory in which it is published. Directory listing or advertising charges apply for the life of the directory unless the service is terminated or the telephone number(s) change(s). When referral service is provided because of change or termination of telephone number(s), then the directory listing or advertising charges will still apply.

3. Charges may be cancelled or transferred to another circuit upon termination of service.

4. White pages listings online at www.sasktelphonebook.com may be removed at no charge by contacting DirectWest in writing. C

5. Subscribers to SaskTel's cellular mobile telephone service are classified as business customers.

ITEM 160.10 **Telephone Directory Service - Continued**

3. Conditions of Service - Continued

6. All levels of government who subscribe to PABX service equipped with Direct-in-Dial (**except** Centrex) are provided with a bordered space in the White Pages in which a list of frequently called numbers may be shown.

7. Charges for the lines of Government listing inserted in the bordered space in the White Pages for frequently called numbers are governed by standard regulations (i.e. maximum of ten free; others chargeable).

8. There is not a charge for the heading 'Frequently Called Numbers'.

9. Listings are supplied upon request for customers of a cellular service operator at the rate for chargeable listings.

10. Advertising for such cellular service customers is available at standard rates.

ITEM 160.10 **Telephone Directory Service - Continued**

4. Extra Listings

1. Extra listings in English or French are permitted.

2. Standard rates are charged for extra listings in English and French.

3. For each white pages extra listing, a corresponding directory assistance entry is supplied.

4. Permanent hotel guests who receive service through the hotel switchboard may be given extra listings with the consent of the hotel management who pay for the service.

The minimum contract period for ...	**is one month from ...**
extra alphabetical listings	the date it first appears on the Directory assistance system or in the directory (whichever is earliest)
all other listings and advertising	the effective date of the directory issue

ITEM 160.10 **Telephone Directory Service – Continued**

5. White Pages: Advertising

1. Each business or residence customer is entitled to one Regular Listing in alphabetical sequence at no charge.

   Exception: Cellular Service operators are charged for a chargeable listing for each cellular customer listed in the white pages of the directory at the extra listing charge.

6. Non-Listed and Non-Published Listings

1. At the request of the customer, non-listed and non-published numbers are provided.

2. Requests for non-listed and non-published numbers are granted without restriction.

3. SaskTel does not guarantee that unauthorized persons will not learn the number.

4. SaskTel is not liable for any damages whatsoever arising from non-publication of such listings.

5. The Directory Assistance Manager or a designated employee is the official company source of information relating to non-published listings. This information is provided to authorized personnel only.

6. Upon subscribing to Non-Listed or Non-Published numbers, customers will be asked whether or not they wish to be contacted by SaskTel from time to time in order to promote new products, services or special offers. Customers will not be contacted for such promotions unless they have previously granted permission.

ITEM 160.10 **Telephone Directory Service – Continued**

7. Rates

The Customer shall pay to SaskTel the following rates and charges for Telephone Directory Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

The following rates and charges apply for Non-Listed and Non-Published Numbers.

For a ...	Monthly Rental		Service Charge*
	Residence	Business	
non-listed number	$2.00	$4.00	$9.00
non-published number	2.00	4.00	

*Service Connection Charge is charged per line to add services if not supplied with a line installation, move or circuit change.

The following rates and charges apply for Extra Listings.

District	Monthly Charge per Listing (Note 1)
Saskatoon and Regina City	$3.30
Other districts	2.60

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Note 1: Changes to the rate of the Extra Listing product will commence in 2014 on a per book basis. The following table summarizes the effective dates of each SaskTel Phonebook, with the change in billing commencing the month following the effective date.

Telephone Directory	Effective Date
Moose Jaw & District	January 31, 2014
Melville/Yorkton & District	February 28, 2014
Estevan/Weyburn & District	March 29, 2014
Swift Current & District	April 30, 2014
Regina City and District	June 28, 2014
Saskatoon City and District	September 30, 2014
Prince Albert & District	October 31, 2014
North Battleford & District	November 30, 2014