SaskTel Wireless Fair Use Policy

Description

The SaskTel Wireless Fair Use Policy is in place to explain any limits associated with wireless services (voice, text, or data) purchased on an unlimited basis, and to enable SaskTel to manage data consumption while customers are using our network within Saskatchewan and while roaming on another carrier's network.

Terms and Conditions

The SaskTel Wireless Fair Use Policy is subject to change from time to time in order to maintain an ongoing positive experience for all customers on SaskTel's Wireless Network as well as on the networks of other carriers with whom SaskTel has roaming agreements. SaskTel will inform you of any changes in this policy by posting such changes to sasktel.com or communicating them to you in such other manner or medium as SaskTel determines is reasonable in the circumstances. SaskTel will endeavor to give 30 days prior notice of changes in this policy.

Postpaid wireless service

Postpaid is a wireless service that may be billed all or in part after use, for example in a monthly bill, and for which overage charges can be incurred.

Wireless Data

1. The unlimited data component that is part of some of SaskTel's wireless plans includes Canada-wide data usage only and is subject to SaskTel's Wireless Fair Use Policy.

2. For unlimited data plans that do and do not limit data speeds; if any SaskTel-provided wireless data service or feature is being used in any way prohibited by the Wireless Data Fair Use Policy, or in any way that negatively impacts our network or its service levels (as we determine), we reserve the right to limit your data speeds, limit the amount of data you're able to transfer, or suspend or terminate your Service or any part or feature of your Service without notice.

3. For Unlimited Nationwide, Unlimited Canada & U.S., Unlimited Canada, U.S. & Mexico, and VIP Unlimited plans, Business Beyond Canada & U.S., Business Unbound Canada, U.S. & Mexico, Business Unlocked Int'l and Business VIP plans, data consumed from the device is unlimited, whereas data used to hotspot is limited to a set bucket of full speed data that is subject to usage limits.

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SaskTel Wireless Fair Use Policy – *Continued*

Terms and Conditions – *Continued* N

Postpaid wireless service – *Continued* N

Wireless Data – *Continued*

4. While on the SaskTel wireless network in Saskatchewan:
    a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the Service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel's network or its service levels, as determined by SaskTel.
    b. SaskTel reserves the right to limit a Customer's data speeds should the Customer's total data usage exceed:
        i. 0 GB per monthly billing cycle for totalSHARE Watch $0 plan.
        ii. 250 MB per monthly billing cycle for the Talk + Text + Data 15 plan.
        iii. 1 GB per monthly billing cycle for the totalSHARE Data Only and totalSHARE Watch, Smart Data 1, Smart Data Standalone 1, and Business Unlimited Data Only 1 GB plans.
        iv. 3 GB per monthly billing cycle for the Smart Data 3, Business Smart Data Standalone 3, and Business Unlimited Watch plans.
        v. 5 GB per monthly billing cycle for the Total 5, totalSHARE Nationwide 5 GB, totalSHARE Canada & U.S. 5 GB, and Business Unlimited Data Only 5 GB plans.
        vi. 10 GB per monthly billing cycle for the Total 10 plan.
        vii. 15 GB per monthly billing cycle for the Total 15, VIP 90, totalSHARE Nationwide 15 GB, and totalSHARE Canada & U.S. 15 GB, Tablet 15GB $0 plan.
        viii. 20 GB per monthly billing cycle for Business VIP 60, VIP 80 (BUS - Family Offer), Business VIP 80, VIP 20, Business Beyond Data Only 20GB, Business Unbound Data Only 20GB and Business Unlocked Data Only 20GB plans.

SaskTel Wireless Fair Use Policy - ***Continued***

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Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

ix. 25 GB per monthly billing cycle for the totalSHARE Nationwide 25 GB, totalSHARE Canada & U.S. 25 GB, and Promo Nationwide 25 - Unlimited plans.

x. 30 GB per monthly billing cycle for Total 30, totalSHARE Nationwide 30 GB and totalSHARE Canada & U.S. 30 GB plans.

xi. 35 GB per monthly billing cycle for VIP 35 plan.

xii. 45 GB per monthly billing cycle for the Promo Canada & U.S. 45 – Unlimited plan.

xiii. 50 GB per monthly billing cycle for Business VIP 115, Business VIP 135, Promo Nationwide 50, totalSHARE Nationwide 50 GB, totalSHARE Canada & U.S. 50 GB, and Business Lite plans.

xiv. 60 GB per monthly billing cycle for the Promo Nationwide 60 – Unlimited and Promo Nationwide 60 BYOD – Unlimited plans.

xv. 70 GB per monthly billing cycle for the Promo Canada & U.S. 70 – Unlimited and VIP 70 plans.

xvi. 75 GB per monthly billing cycle for the totalSHARE Nationwide 75 GB, totalSHARE Canada & U.S. 75 GB, VIP 75 (BUS - Family Offer) Unlimited, Business VIP Unlimited 75, and Business Unlimited 75 plans.

xvii. 100 GB per monthly billing cycle for the Promo CAN & U.S. 100, totalSHARE Nationwide 100 GB, and totalSHARE Canada & U.S. 100 GB plans.

xviii. 125 GB per monthly billing cycle for the VIP 125 plan.

xix. 150 GB per monthly billing cycle for the totalSHARE Canada & U.S. 150 GB, totalSHARE Canada, U.S. & Mexico 150 GB, Business VIP Unlimited CAN & U.S. 150, Business Unlimited CAN & U.S. 150, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 plans.

xx. 200 GB per monthly billing cycle for the totalSHARE Canada, U.S. & Mexico 200 GB plan.

xxi. 10 GB per monthly billing cycle for all other wireless data plans that include unlimited data.

xxii. If a customer reaches a maximum data limit as described in this policy, SaskTel will lower the customer's download/upload speed up until the customer decides to purchase a Data Speed Restore add-on product to increase the customer's data limits. Talk +Text + Data 15 is not eligible for a Data Speed Restore add-on.

SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

c. SaskTel reserves the right to limit a Customer's hotspot data speeds should the Customer's total data usage exceed:
   i. 15 GB per monthly billing cycle for hotspot 15GB data included in Unlimited Nationwide plans.
   ii. 30 GB per monthly billing cycle for hotspot 30GB data included with Unlimited Canada & U.S and VIP Unlimited Canada & U.S. plans.
   iii. 60 GB per monthly billing cycle for the hotspot 60GB data included with Unlimited Canada, U.S. & Mexico and VIP Unlimited Canada, U.S. & Mexico plans.
   iv. 100 GB per monthly billing cycle for the hotspot 100GB data included with Business Beyond Canada, U.S. and Business VIP Beyond Canada, U.S.
   v. 200 GB per monthly billing cycle for the hotspot 200GB data included with Business Unbound Canada, U.S., & Mexico and Business VIP Unbound Canada, U.S., & Mexico plans.
   vi. 300 GB per monthly billing cycle for the hotspot 300GB data included with Business Unlocked Int'l and Business VIP Unlocked Int'l plans.
   vii. If a customer reaches a maximum hotspot data limit as described in this policy, SaskTel will lower the customer's hotspot download/upload speed until their next billing cycle or until the customer purchases a Hotspot Data Speed Restore add-on product to increase the customer's data usage limits. C | |

d. Data speed restrictions will be removed at the end of each monthly billing cycle. If a customer's data usage exceeds the Wireless Fair Use Policy usage limits in any subsequent billing cycle, data speeds will again be reduced for the remainder of that cycle.

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

e. SaskTel will endeavour to notify customers when they have reached the Wireless Fair Use Policy usage limit at which a customer's data speeds will be reduced to 256 Kbps download speed and 256 Kbps upload speed for Talk + Text + Data 15, 512 Kbps download speed and 512 Kbps upload speed for Total 5, Total 10, totalSHARE Data Only, totalSHARE Nationwide, totalSHARE Canada & U.S., totalSHARE Canada, U.S. & Mexico, VIP 35, VIP 70, VIP 125, totalSHARE Watch, totalSHARE Watch $0, Tablet 15 GB $0, Smart Data 1, Smart Data Standalone 1, Promo Nationwide 25 – Unlimited, Promo Canada & U.S. 70 – Unlimited and Promo Canada & U.S. 45 – Unlimited, Promo Nationwide 60 – Unlimited, Promo Nationwide 60 BYOD – Unlimited and to 2 Mbps download speed and 2 Mbps upload speed for all other wireless data plans that include unlimited data. The reduced data speeds specified in this subsection are maximum speeds that may be achieved and not guaranteed speeds. Actual speeds achieved by customers while on the speed reductions set out in this subsection will vary customer by customer, including for the reasons set out in Terms and Conditions of this Policy.

5. While on a roaming agreement carrier wireless network in Canada: F
   a. SaskTel reserves the right to limit throughput or the amount of data transferred, and/or to deny, suspend or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel. M

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SaskTel Wireless Fair Use Policy – ***Continued*** N

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued*

b. With the exception of customers who use more than half of their data outside of Saskatchewan (Item 2), data usage limits anywhere in Canada are the same as when you are on the SaskTel network: M[1]
   i. 0 GB per monthly billing cycle for totalSHARE Watch $0 plan.
   ii. 250 MB per monthly billing cycle for the Talk + Text + Data 15 plan.
   iii. 1 GB per monthly billing cycle for the totalSHARE Data Only, totalSHARE Watch, Smart Data 1, Smart Data Standalone 1, and Business Unlimited Data Only 1 GB plans.
   iv. 3 GB per monthly billing cycle for the Business Smart Data 3, Business Smart Data 3 Standalone, and Business Unlimited Watch plans.
   v. 5 GB per monthly billing cycle for the Total 5, totalSHARE Nationwide 5 GB, totalSHARE Canada & U.S. 5 GB plans, and Business Unlimited Data Only 5 GB plans.
   vi. 10 GB per monthly billing cycle for the Total 10 plan.
   vii. 15 GB per monthly billing cycle for the Total 15, VIP 90, totalSHARE Nationwide 15 GB, and totalSHARE Canada & U.S. 15 GB, Tablet 15 GB $0 plans.
   viii. 20 GB per monthly billing cycle for Business VIP 60, VIP 80 (BUS - Family Offer), Business VIP 80, VIP 20, Business Beyond Data Only 20GB, Business Unbound Data Only 20GB and Business Unlocked Data Only 20GB plans. M[2]
   ix. 25 GB per monthly billing cycle for the totalSHARE Nationwide 25 GB, totalSHARE Canada & U.S. 25 GB, and Promo Nationwide 25 – Unlimited plans.
   x. 30 GB per monthly billing cycle for the Total 30, totalSHARE Nationwide 30 GB and totalSHARE Canada & U.S. 30 GB plans.
   xi. 35 GB per monthly billing cycle for VIP 35 plan.
   xii. 45 GB per monthly billing cycle for the Promo Canada & U.S. 45 – Unlimited plan.

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued*

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xiii. 50 GB per monthly billing cycle for the Business VIP 115, Business VIP 135, Promo Nationwide 50, totalSHARE Nationwide 50 GB, and totalSHARE Canada & U.S. 50 GB plans.
xiv. 60 GB per monthly billing cycle for the Promo Nationwide 60 – Unlimited and Promo Nationwide 60 BYOD – Unlimited.
xv. 70 GB per monthly billing cycle for the Promo Canada & U.S. 70 - Unlimited and VIP 70 plans.
xvi. 75 GB per monthly billing cycle for the totalSHARE Nationwide 75 GB, totalSHARE Canada & U.S. 75 GB, VIP 75 (BUS - Family Offer) Unlimited, Business VIP Unlimited 75, and Business Unlimited 75 plans.
xvii. 100 GB per monthly billing cycle for the Promo CAN & U.S. 100, totalSHARE Nationwide 100 GB, and totalSHARE Canada & U.S. 100 GB plans.
xviii. 125 GB per monthly billing cycle for the VIP 125 plan.
xix. 150 GB per monthly billing cycle for the totalSHARE Canada & U.S. 150 GB, totalSHARE Canada, U.S. & Mexico 150 GB, Business VIP Unlimited CAN & U.S. 150, Business Unlimited CAN & U.S. 150, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 plans.
xx. 200 GB per monthly billing cycle for the totalSHARE Canada, U.S. & Mexico 200 GB plan.
xxi. 10 GB per monthly billing cycle for all other wireless data plans that include unlimited data.
xxii. Unlimited data per monthly billing cycle for Unlimited Nationwide plan.
xxiii. 15 GB per monthly billing cycle for hotspot data included in Unlimited Nationwide plan.

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued*

6. While on a roaming agreement carrier wireless network in the U.S.: F
    a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend, or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel.
    b. With the exception of customers who use more than half of their data outside of Saskatchewan (Item 2), data usage limits anywhere in the U.S. are the same as when you are on the SaskTel network:
        i. 1 GB per monthly billing cycle for the Business Unlimited 75 and Business VIP Unlimited 75 plans.
        ii. 5 GB per monthly billing cycle for the totalSHARE Canada & U.S. 5 GB, Promo Nationwide 60 – Unlimited, Promo Nationwide 60 BYOD – Unlimited, VIP 35 and VIP 70 plans.
        iii. 10 GB per monthly billing cycle for the Business VIP Unlimited CAN & U.S. 150 and Business Unlimited CAN & U.S. 150 plans.
        iv. 15 GB per monthly billing cycle for the totalSHARE Canada & U.S. 15 GB plan.
        v. 25 GB per monthly billing cycle for the totalSHARE Canada & U.S. 25 GB plan

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

vi. 30 GB per monthly billing cycle for the totalSHARE Canada & U.S. 30 GB plan.
vii. 45 GB per monthly billing cycle for the Promo Canada & U.S. 45 – Unlimited plan.
viii. 50 GB per monthly billing cycle for the totalSHARE Canada & U.S. 50 GB plan.
ix. 70 GB per monthly billing cycle for the Promo Canada & U.S. 70 – Unlimited plan.
x. 75 GB per monthly billing cycle for the totalSHARE Canada & U.S. 75 GB plan.
xi. 100 GB per monthly billing cycle for the Promo CAN & U.S., totalSHARE Canada & U.S. 100 GB plan.
xii. 125 GB per monthly billing cycle for the VIP 125 plan.
xiii. 150 GB per monthly billing cycle for the totalSHARE Canada & U.S. 150 GB, totalSHARE Canada, U.S. & Mexico 150 GB, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 plans.
xiv. 200 GB per monthly billing cycle for the totalSHARE Canada, U.S. & Mexico 200 GB plan.
xv. Unlimited data per monthly billing cycle for Unlimited Canada & U.S. and VIP Unlimited Canada & U.S. plans.
xvi. 30 GB per monthly billing cycle for hotspot data included in Unlimited Canada & U.S. and VIP Unlimited Canada & U.S. plans.

For all other wireless data plans that include unlimited data, no monthly data usage limits or speed reductions are imposed by SaskTel when you travel to the U.S. SaskTel has data caps and spending limits in place for international data usage in order to manage roaming costs.

7. While on a roaming agreement carrier wireless network in Mexico: F
   a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend, or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel.
   b. With the exception of customers who use more than half of their data outside of Saskatchewan (Item 2), data usage limits anywhere in Mexico are the same as when you are on the SaskTel network:

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

i. 5 GB per monthly billing cycle for the Promo CAN & U.S. 100 and VIP 125 plan.
ii. 150 GB per monthly billing cycle for the totalSHARE Canada, U.S. & Mexico 150 GB, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 plans.
iii. 200 GB per monthly billing cycle for the totalSHARE Canada, U.S. & Mexico 200 GB plan.
iv. Unlimited data per monthly billing cycle for Unlimited Canada, U.S. & Mexico and VIP Unlimited Canada, U.S. & Mexico plans.
v. 60 GB per monthly billing cycle for hotspot data included in Unlimited Canada, U.S. & Mexico and VIP Unlimited Canada, U.S. & Mexico plans.

For all other wireless data plans that include unlimited data, no monthly data usage limits or speed reductions are imposed by SaskTel when you travel to Mexico. SaskTel has data caps and spending limits in place for international data usage in order to manage roaming costs.

8. Primary data use outside of Saskatchewan:
   a. SaskTel wireless data services are meant to be used primarily within Saskatchewan. If more than half of your data usage on an ongoing basis is occurring outside of Saskatchewan, SaskTel reserves the right to limit your data speeds, the amount of data transferred, deny, suspend or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel. This reservation applies to all data plans and will affect all of your wireless internet data services. F

9. International data use (anywhere outside of Canada, the U.S. and Mexico)
   a. SaskTel has data caps and spending limits in place for international data usage in order to manage roaming costs. (SaskTel has optional spend limits for corporate customers outside of the wireless code of conduct to manage roaming costs.) D F
   b. There are speed reductions imposed by SaskTel when you purchase travel add-ons internationally. After the international bucket of data runs out for consumer customers, data speeds are reduced to a maximum of 512 Kbps once the full-speed data amount is reached. After the international bucket of data runs out for business customers, SaskTel data speeds are reduced to a maximum of 2 Mbps once the full-speed data amount is reached. N
   c. Visit the Fair Use section on www.sasktel.com for more information.

SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued* N

10. SaskTel does not guarantee the speed of its wireless network nor the speed of any SaskTel wireless service due to a variety of factors including without limitation, customer device type, SaskTel wireless network congestion, SaskTel wireless signal strength and the distance the customer is from a SaskTel wireless service tower when accessing the SaskTel wireless network or using any SaskTel wireless service. Building materials may also impact indoor coverage, speed and performance of the SaskTel wireless network and SaskTel wireless service offerings. F

11. The data speed profile is the maximum data download speed allowed based on the plan the customer subscribes to. For Basic Nationwide 15, Basic Canada and U.S. 15, Promo Nationwide 25- Unlimited, Promo Nationwide 50 BYOD, and Promo 50 Nationwide the maximum data speed prior to speed throttling is 250 Mbps. F

12. For Unlimited Nationwide, totalSHARE Nationwide, Basic Nationwide 15, Promo Nationwide 25, Promo Nationwide 25 – Unlimited, Promo Nationwide 50 BYOD, and Promo 50 Nationwide U.S. data roaming is billed at $6/day for 1 GB of full-speed data and unlimited data at reduced speeds. Speeds are reduced to 512 Kbps once the full-speed data amount is exhausted. F

13. For VIP (BUS – Family Offer) Unlimited, Business VIP Unlimited & Business Unlimited customers, U.S. data roaming is billed at $6/day for 1 GB of data. F

14. For other plans, U.S. data roaming is billed at $6/day for 500 MB of data. For customers on a plan from before September 18, 2019, U.S. data roaming is billed at $5/day for 300 MB of data. Customers who signed a wireless contract prior to the launch of U.S. Daily that have not yet upgraded data roaming is billed at $0.07/MB unless they have opted into U.S. Daily rates. F

15. For U.S. Travel Add Ons, roaming in the U.S. includes: F
    a. 3 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 7 day duration, for subscribers to the Roam & Relax U.S. 30
    b. 8 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 15 day duration, for subscribers to the Roam & Relax U.S. 40
    c. 15 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 30 day duration, for subscribers to the Roam & Relax U.S. 55.

SaskTel Wireless Fair Use Policy – ***Continued***

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Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued*

16. For consumer customers with International Travel Add-Ons, roaming in eligible international countries includes:
    a. 7 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 15 day duration, for subscribers to the Roam & Relax International Data only 35
    b. 5 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 15 day duration, for subscribers to the Roam & Relax International 40
    c. 10 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 30 day duration, for subscribers to the Roam & Relax International 70.

17. For business customers with International Travel Add-Ons, roaming in eligible international countries includes:
    a. 7 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 30 day duration, for subscribers to the Business Roam & Relax International Data only 35
    b. 5 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 30 day duration, for subscribers to the Business Roam & Relax International 40
    c. 12 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 30 day duration, for subscribers to the Business Roam & Relax International 70.

18. For consumer customers with Mexico Travel Add-Ons, roaming in Mexico includes:
    a. 5 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 7 day duration, for subscribers to the Roam & Relax Mexico 30
    b. 8 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 15 day duration, for subscribers to the Roam & Relax Mexico 40
    c. 15 GB of full speed data and unlimited excess data at reduced speeds of 512 Kbps thereafter for the 30 day duration, for subscribers to the Roam & Relax Mexico 60.

19. For business customers with Mexico Travel Add-Ons, roaming in Mexico includes:

SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Wireless Data – *Continued*

a. 5 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 7 day duration, for subscribers to the Business Roam & Relax Mexico 30
b. 8 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 15 day duration, for subscribers to the Business Roam & Relax Mexico 40
c. 15 GB of full speed data and unlimited excess data at reduced speeds of 2 Mbps thereafter for the 30 day duration, for subscribers to the Business Roam & Relax Mexico 60.

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Voice

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20. Unlimited evening and weekend airtime – Includes unlimited local airtime minutes during weekday evenings (6:00pm to 6:59am Monday to Friday) and weekends (from 6:00pm Friday to 6:59am Monday). All stated times are in central standard time (CST). Long-distance charges will apply when calling outside of the customer's local calling area. F

21. Unlimited Calling (Canada/U.S.) – Many wireless rate plans include unlimited airtime and long-distance minutes. Can be used from within Canada to anywhere in Canada or the U.S. When making calls from the U.S., roaming charges may apply. For long-distance rates for calls placed outside of Canada, please refer to https://www.sasktel.com/store/browse/Personal/Wireless/Travel/_/N-100jext. F

    Calling to international countries – select wireless rate plans include a number of included minutes to call from Canada to select international countries. Overage rates apply after the full bucket of minutes is used. For details and the list of countries and overage rate details, please refer to https://www.sasktel.com/store/browse/Personal/Wireless/Add-ons/_/N-26x9

22. Daytime airtime minutes – Some wireless rate plans include a bucket of daytime minutes that can be used for voice calls. If the user goes over this bucket, each extra minute will be charged at a current rate. The per-minute airtime rate depends on the cellular plan terms and conditions. F

23. Extra charges apply for "premium" calls like vote lines, information, and directory assistance service. The third-party provider will outline call charges at the time of the call. F

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Voice – *Continued*

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24. For customers on Unlimited Nationwide plans, totalSHARE Nationwide plans, Basic Nationwide 15, Promo Nationwide 25, Promo Nationwide 25 – Unlimited, Promo Nationwide 50 BYOD, Promo 50 Nationwide U.S., Promo Nationwide 60 – Unlimited, Promo Nationwide 60 BYOD – Unlimited, U.S. voice roaming is billed at $3/day for unlimited calls from U.S. to anywhere in the U.S. or Canada. F

25. For other plans, U.S. voice roaming is billed at $3/day for unlimited calls from the U.S. to anywhere in the U.S. or Canada. U.S. Daily rates were launched June 28, 2016. Customers who signed a wireless contract prior to the launch of U.S. Daily that have not yet upgraded will pay $0.07/min for voice calls unless they have opted into U.S. Daily rates. F

26. For more information on wireless airtime and long-distance charges please refer to http://support.sasktel.com/app/answers/detail/a_id/15734. F

27. For U.S. Travel Add-Ons, roaming in the U.S. provides unlimited calls from the U.S. to Canada, or the U.S., for the duration of the add-on including: 7 days for the Roam & Relax U.S. 30, 15 days for the Roam & Relax U.S. 40 or 30 days for the Roam & Relax U.S. 55. F
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28. For consumer customers with Mexico Travel Add-Ons, roaming in Mexico provides unlimited calls from Mexico to Canada, or Mexico, for the duration of the add-on including: 7 days for the Roam & Relax Mexico 30, 15 days for the Roam & Relax Mexico 40, or 30 days for the Roam & Relax Mexico 60. N

29. For business customers with Mexico Travel Add-Ons, roaming in Mexico provides unlimited calls from Mexico to Canada, or Mexico, for the duration of the add-on including: 7 days for the Roam & Relax Mexico 30, 15 days for the Business Roam & Relax Mexico 40, or 30 days for the Business Roam & Relax Mexico 60. N

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SaskTel Wireless Fair Use Policy – *Continued*

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Voice – *Continued*

30. For International Pay Per Day rate, personal international voice roaming in select countries is billed at $5/day for unlimited calls to the country the customer is in and to Canada. For a current list of select countries, please refer to the Travel Tool at https://www.sasktel.com/store/browse/Personal/Wireless/Travel/_/N-100jext.
For Business International Roam & Relax Pay Per Day rate, business international voice roaming in select countries is billed at $2/day for unlimited calls to the country the customer is in and to Canada. For a current list of select countries, please refer to https://www.sasktel.com/business/wireless/coverage-and-travel/business+international+travel+rates+new. F M[1]

31. For business customers with International Travel Add-Ons, roaming in eligible international countries includes: N
    a. 200 Voice minutes for the 30 day duration, for subscribers to the Business Roam & Relax International 20.
    b. 100 Voice minutes for the 30 day duration, for subscribers to the Business Roam & Relax International 40.
    Unlimited Voice minutes for the 30 day duration, for subscribers to the Business Roam & Relax International 70.

Text Messaging

32. Unlimited text messaging (Unlimited SMS) – Includes an unlimited number of text messages sent to any country with 10-digit dialing which includes messages sent in Canada, the U.S., and most of the Caribbean. Unlimited text messaging for Unlimited Canada, U.S. & Mexico, totalSHARE Canada, U.S. & Mexico, VIP plans, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 subscribers includes messages sent in Canada, the U.S., Mexico, and most of the Caribbean. For more information, please refer to sasktel.com/caribbean. F M[2]

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Postpaid wireless service – *Continued*

Text Messaging – *Continued*

33. For U.S. Travel Add-Ons, roaming in the U.S. provides unlimited texts from the U.S. to Canada, or the U.S., for the duration of the add-on including: 7 days for the Roam & Relax U.S. 30, 15 days for the Roam & Relax U.S. 40, or 30 days for the Roam & Relax U.S. 55. F M

34. For consumer customers with Mexico Travel Add-Ons, roaming in Mexico provides unlimited texts from Mexico to Canada, or Mexico, for the duration of the add-on including: 7 days for the Roam & Relax Mexico 30, 15 days for the Roam & Relax Mexico 40 or 30 days for the Roam & Relax Mexico 60. N

35. For business customers with Mexico Travel Add-Ons, roaming in Mexico provides unlimited texts from Mexico to Canada, or Mexico, for the duration of the add-on including: 7 days for the Business Roam & Relax Mexico 30, 15 days for the Business Roam & Relax Mexico 40 or 30 days for the Business Roam & Relax Mexico 60.

36. For International SMS Pay Per Day rate, personal international SMS roaming in select countries is billed at $5/day for unlimited texts sent to the country the customer is in and to Canada. For a current list of select countries, please refer to the Travel Tool at https://www.sasktel.com/store/browse/Personal/Wireless/Travel/_/N-100jext.
For Business International Roam & Relax SMS Pay Per Day rate, business international SMS roaming in select countries is billed at $2/day for unlimited texts sent to the country the customer is in and to Canada. For a current list of select countries, please refer to https://www.sasktel.com/business/wireless/coverage-and-travel/business+international+travel+rates+new. F M

37. For business customers with International Travel Add-Ons, roaming in eligible international countries includes: F N
    a. 200 International SMS for the 30 day duration, for subscribers to the Business Roam & Relax International 20
    b. 100 International SMS for the 30 day duration, for subscribers to the Business Roam & Relax International 40.
    c. Unlimited International SMS for the 30 day duration, for subscribers to the Business Roam & Relax International 70.

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SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

Postpaid wireless service – *Continued*

Text Messaging – *Continued*

38. Unlimited international text messages sent from within Canada to any international number are included for Promo Nationwide 50, Promo CAN & U.S. 100, Promo Nationwide 60 – Unlimited, Promo Nationwide 60 BYOD – Unlimited, Unlimited Nationwide, Unlimited Canada & U.S., Unlimited Canada, U.S. & Mexico, totalSHARE Nationwide, totalSHARE Canada & U.S., totalSHARE Canada, U.S. & Mexico, VIP 35, VIP 70, VIP 125, VIP Unlimited Canada & U.S., VIP Unlimited Canada, U.S. & Mexico, VIP (BUS – Family Offer), Business VIP Unlimited, and Business Unlimited plans. F

39. International text messages sent to customers of carriers outside of countries with 10-digit dialing are $0.20 each. Text messages sent while roaming outside of countries with 10-digit dialing are an additional $0.65 per message. F

40. Premium text messages are not included in unlimited text messaging plans. The third-party short code provider will outline their charges for premium text messages to the customer. F

Picture and Video messaging

41. Unlimited picture and video messages (Unlimited MMS) - Includes unlimited messages sent to any country with 10-digit dialing - includes messages sent in Canada, the U.S., and most of the Caribbean. Unlimited picture and video messages for Unlimited Canada, U.S. & Mexico, totalSHARE Canada, U.S. & Mexico, VIP 125, VIP Unlimited Canada, U.S. & Mexico, VIP 150 (BUS - Family Offer) Ultd CAN U.S. & Mexico, Business VIP Unlimited CAN U.S. & MX 150, and Business Unlimited CAN U.S. & MX 150 subscribers includes messages sent in Canada, the U.S., Mexico, and most of the Caribbean. Picture and video messages sent to customers of carriers outside of countries with 10-digit dialing are chargeable at $0.75 per message plus data fees up to $15/MB. F

42. For U.S. Travel Add-On, roaming in the U.S. provides unlimited MMS from the U.S. to Canada, or the U.S., for the duration of the add-on including: 7 days for the Roam & Relax U.S. 30, 15 days for the Roam & Relax U.S. 40, or 30 days for the Roam & Relax U.S. 55. In addition, Business Roam & Relax U.S. 80 provides unlimited MMS for 60 days. F

noSTRINGS Prepaid wireless service

43. noSTRINGS prepaid is a wireless service that is purchased in advance of use only, such as the use of prepaid cards and pay-as-you-go services. F

SaskTel Wireless Fair Use Policy – ***Continued***

Terms and Conditions – *Continued*

noSTRINGS Prepaid wireless service – *Continued*

Wireless Data

44. The unlimited data component that is part of some of SaskTel's noSTRINGS Prepaid wireless plans includes Canada-wide data usage only and is subject to SaskTel's Wireless Fair Use Policy. F

45. While on the SaskTel wireless network in Saskatchewan: F
    a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the Service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel's network or its service levels, as determined by SaskTel.
    b. SaskTel reserves the right to limit a customer's data speeds should the customer's total data usage exceed:
        i. 15 GB per monthly billing cycle for the noSTRINGS Complete 95 plan.
        ii. 30 GB per monthly billing cycle for the noSTRINGS Complete 125 plan.
        iii. 30 GB per monthly billing cycle for the noSTRINGS Complete Nationwide 95 plan.
        iv. 60 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 100 plan.
        v. 100 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 115 plan.
    c. SaskTel will endeavour to notify customers when they have reached the Wireless Fair Use Policy usage limit at which a customer's data speeds will be reduced to 1 Mbps download speed and 1 Mbps upload for noSTRINGS Complete 95, 2 Mbps download speed and 2 Mbps upload for noSTRINGS Complete 125, and 512 Kbps download speed and 512 Kbps upload for noSTRINGS Complete Nationwide 95, noSTRINGS Complete Canada & U.S. 100 and noSTRINGS Complete Canada & U.S. 115. The reduced data speeds specified in this subsection are maximum speeds that may be achieved and not guaranteed speeds. Actual speeds achieved by customers while on the speed reductions set out in this subsection c will vary customer by customer, including for the reasons set out in Section 6 of this Policy.
    d. Data speed restrictions will be removed at the end of each monthly billing cycle. If a customer's data usage exceeds the Wireless Fair Use Policy usage limits in any subsequent billing cycle, data speeds will again be reduced for the remainder of that cycle.

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SaskTel Wireless Fair Use Policy – *Continued*

Terms and Conditions – *Continued*

noSTRINGS Prepaid wireless service – *Continued*

Wireless Data – *Continued*

46. While on a roaming agreement carrier wireless network in Canada: F
    a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel.
    b. With the exception of customers who use more than half of their data outside of Saskatchewan (Item 2), data usage limits anywhere in Canada are the same as when you are on the SaskTel network:
        i. 15 GB per monthly billing cycle for the noSTRINGS Complete 95 plan.
        ii. 30 GB per monthly billing cycle for the noSTRINGS Complete 125 plan.
        iii. 30 GB per monthly billing cycle for the noSTRINGS Complete Nationwide 95 plan.
        iv. 60 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 100 plan.
        v. 100 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 115 plan.
47. While on a roaming agreement carrier wireless network in the U.S.: F
    a. SaskTel reserves the right to limit throughput or the amount of data transferred, deny, suspend, or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel.
    b. With the exception of customers who use more than half of their data outside of Saskatchewan (Item 2), data usage limits anywhere in the U.S. are the same as when you are on the SaskTel network:
        i. 60 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 100 plan.
        ii. 100 GB per monthly billing cycle for the noSTRINGS Complete Canada & U.S. 115 plan.
48. Primary data use outside of Saskatchewan: F
    a. SaskTel wireless data services are meant to be used primarily within Saskatchewan. If more than half of your data usage on an ongoing basis is occurring outside of Saskatchewan, SaskTel reserves the right to limit your data speeds, the amount of data transferred, deny, suspend or terminate the service or any part, component or feature thereof, without notice, to anyone believed to be using any SaskTel provided wireless data service or feature in any manner that adversely impacts SaskTel. This reservation applies to all data plans and will affect all of your wireless internet and data services.

SaskTel Wireless Fair Use Policy – *Continued*

Terms and Conditions – *Continued*

noSTRINGS Prepaid wireless service – *Continued*

Wireless Data – *Continued*

49. International data use (anywhere outside of Canada and the U.S.): F
    a. There are no data usage limits or speed reductions imposed by SaskTel when you travel internationally. SaskTel has data caps and spending limits in place for international data usage in order to manage roaming costs.
    b. Visit the Fair Use section on www.sasktel.com for more information.

50. SaskTel does not guarantee the speed of its wireless network nor the speed of any SaskTel wireless service due to a variety of factors including without limitation, customer device type, SaskTel wireless network congestion, SaskTel wireless signal strength and the distance the customer is from a SaskTel wireless service tower when accessing the SaskTel wireless network or using any SaskTel wireless service. Building materials may also impact indoor coverage, speed and performance of the SaskTel wireless network and SaskTel wireless service offerings. F

51. The data speed profile is the maximum data download speed allowed based on the plan the customer subscribes to. For noSTRINGS Complete Nationwide 95 and noSTRINGS Complete Canada & U.S. 100 and noSTRINGS Complete Canada & U.S. 115 - Unlimited the maximum data speed prior to speed throttling is 250 Mbps. F

52. For other plans, U.S. data roaming is billed at $7/day for 1 GB of full-speed data and unlimited data at reduced speeds. Speeds are reduced to 512 Kbps once the full speed data amount is exhausted. F

Voice

53. Unlimited Calling (Canada/U.S.) – Many noSTRINGS plans include unlimited calling within Canada to anywhere in Canada or the U.S. F

54. Extra charges apply for "premium" calls like vote lines, information, and directory assistance service. The third-party provider will outline call charges at the time of the call. F

55. U.S. voice roaming is billed at $3/day for unlimited calls from the U.S. to anywhere in the U.S. or Canada. F

56. International voice roaming in select countries is billed at $3/day for unlimited calls to the country the customer is in and to Canada. For a current list of select countries, please refer to https://sasktel.com/nostringstravel. F

SaskTel Wireless Fair Use Policy – *Continued*

Terms and Conditions – *Continued*

noSTRINGS Prepaid wireless service – *Continued*

Text Messaging

57. Unlimited text/picture/video-messaging (Unlimited SMS/MMS) – Many noSTRINGS plans include an unlimited number of text/picture/video messages sent in Canada, the U.S. and the Caribbean to anywhere in the world. F

58. International SMS roaming is billed at $2/day for unlimited texts to the country the customer is in and to Canada. Please refer to https://sasktel.com/nostringstravel. F

59. Premium text messages are not included in unlimited text messaging plans. The third-party short code provider will outline their charges for premium text messages to the customer. F

End