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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network**

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**Purpose**

This document is designed to direct customers to sources of comprehensive information that provide the relevant standards and conditions that will enable customers to legally and safely connect their Customer-provided communications equipment to SaskTel's landline network ("SaskTel's network").

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The *References* section below describes the relevant Industry, Regulatory, Safety and SaskTel Corporate information sources, which customers need to consult in order to ensure that their Customer-provided equipment meets all the appropriate criteria before connecting their equipment to SaskTel's network.

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**Definition**

**Customer-Provided Equipment** (CPE) is any communications equipment acquired by the Customer that the Customer proposes to connect to SaskTel's network.

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**References**

Customers should first refer to SaskTel's General Tariff Item 92\* below and then to the following sources for additional information and requirements:

- SaskTel's Tariffed Terms of Service
- SaskTel's Non-tariffed Terms of Service
- Industry Canada's Technical Standards
- Canadian Radio-television and Telecommunications Commission (CRTC) Regulations and Standards

**Disclaimer:**      \* *This is a reproduction of the original version; in the event of discrepancies between this reproduction and the original version, the original version, which is contained within SaskTel's General Tariff, is deemed to be correct.*

**Contact**

For further information regarding policy application, please contact SaskTel Marketing Business Telephone Systems Manager at marketing\_terminal\_attachment@sasktel.sk.ca .

**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**SaskTel's General Tariff Item 92 - Attachment of Customer-Provided Equipment**

1. Subject to #3 below, the Customer may attach the following to SaskTel's telecommunication network:

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a) terminal equipment that Industry Canada has approved under its Terminal Attachment Program and that the Canadian Standards Association has certified and labeled; and

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b) terminal equipment installation wiring that Industry Canada has approved under the Terminal Attachment Program and that the Canadian Standards Association has certified and labeled.

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Where the Customer connects an attachment to or uses an attachment in conjunction with a SaskTel network service, the Customer is required to provide and is responsible for any riser cable and inside wire.

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2. Subject to #2 (a) and #3 below, where it is necessary to connect an attachment to SaskTel's network in an emergency situation in which there is a danger or hazard to life, that attachment may be made to SaskTel's network for the sole purpose and restricted use of a special communication required to resolve the emergency situation, and that attachment must be disconnected immediately after such use.

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a) In no event may any attachments, including without limitation, mobile telephones or systems, be attached to or connected in any way to SaskTel's facilities and equipment used to provide a Customer with Fire Alarm Service. In the event of such an unauthorized attachment or connection, SaskTel will not be liable to any party or person including a Fire Alarm Service customer, for any claim for loss or damage of any kind or nature whatsoever, whether to persons or property, whether such losses are direct, indirect, special, incidental or consequential and whether or not any such claim or loss was reasonably foreseeable by SaskTel.

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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**SaskTel's General Tariff Item 92 - Attachment of Customer-Provided Equipment -  
Continued**

3. Any attachment described in #1 or #2 above is required:
  - a) to be designed, operated, used, and maintained in a manner that it does not:
    - i) damage, interfere with, create a hazard to, or impair the functioning of SaskTel's service, equipment, or channels; *or*
    - ii) create a hazard or danger to the users of SaskTel's service, equipment, or channels, to SaskTel's employees, customers, or the public; *and*
  - b) to be connected only at the point of connection designated by SaskTel as set out in the *Policy For Connecting Customer Provided Equipment To SaskTel's Network*.
4. No attachment described in #1 above:
  - a) shall be used for the purpose of, or in any manner that accommodates the connection of SaskTel telecommunication lines and services with the telecommunication facilities or services of another carrier, system, or person, unless as authorized in writing by the manager of SaskTel's Carrier Services group; *or*
  - b) shall be mounted or installed inside SaskTel equipment cabinets or housings.
5. SaskTel does not guarantee or represent that its telecommunication lines and system are or will remain compatible with any attachment, and SaskTel has the right to modify, substitute, and change its telecommunication lines and system at any time.
6. When a Customer reports trouble on a telecommunication line to which an attachment is connected and a subsequent field visit establishes that the trouble is in the attachment, a charge will be assessed by SaskTel for the time expended by SaskTel (portal to portal) based on SaskTel's then current rates.

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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**SaskTel's General Tariff Item 92 - Attachment of Customer-Provided Equipment -  
Continued**

7. Requests for repair or maintenance of attachments not under a maintenance contract with SaskTel will be entertained by SaskTel. Subject to the availability of staff, where SaskTel agrees to provide any maintenance or repair services for the Customer's attachments, such services will be at SaskTel's then current rates.

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8. SaskTel may disconnect and prohibit the use of any attachment that fails to function in accordance with acceptable standards or terms and conditions or that is not entirely compatible with the use and operation of SaskTel's network and the regulations, procedures, standards, terms, and conditions associated with them.

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9. All attachments described in this Item must comply with standards, terms and conditions prescribed or adopted by SaskTel as set out in the *Policy for Connecting Customer Provided Equipment to SaskTel's Network* as amended from time to time.

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10. An attachment that is authorized to be connected to or used in conjunction with a telecommunication line of SaskTel, pursuant to an agreement entered into by SaskTel, is permitted, subject to the standards, terms and conditions of the agreement.

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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**SaskTel's Tariffed Terms of Service**

Relevant Terms of Service for *tariffed* services include, but are not limited to, the following:

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- Item 53 SaskTel's Obligations to Provide Service
- Item 56 Customer's Ongoing Responsibilities
- Item 57 Restrictions of Use of Telephone Service or Other SaskTel Services
- Item 73 Customer's Liability
- Item 74 Limitation of SaskTel's Liability
- Item 75 Location of the Customer Connection Point / Network Interface Device (NID)

These Items may be viewed within SaskTel's Terms of Service under Attachments online at [http://www.sasktel.com/about\\_us/company-information/legal-and-regulatory](http://www.sasktel.com/about_us/company-information/legal-and-regulatory).

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**SaskTel's Non-Tariffed Terms of Service**

Relevant Terms of Service for *non-tariffed* services include, but are not limited to, the following:

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- Article 4 SaskTel's Facilities and Equipment
- Article 5 Customer's Obligations and Responsibilities
- Article 6 Attachment of Customer-Provided Equipment
- Article 22 Customer's Liability
- Article 23 Limitation of SaskTel's Liability
- Article 24 Location of the Customer Connection Point / Demarcation

These articles may be viewed within SaskTel Non-Tariffed Terms of Service under Inside Public Policy at [http://www.sasktel.com/about\\_us/company-information/legal-and-regulatory](http://www.sasktel.com/about_us/company-information/legal-and-regulatory).

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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**Industry Canada Technical Standards**

Relevant standards include, but are not limited to, the following:

- CS-03 Compliance Specifications
- NCN-01 Procedure for Network Change Notices and Disclosures of New Terminal-to-Network Interfaces

These standards may be viewed on-line at <http://strategis.ic.gc.ca/SSG/1/sf01590e.html> and <http://strategis.ic.gc.ca/SSG/1/sf05611e.html>.

To better understand terminal attachment requirements, customers may contact:

TAPAC Secretariat,  
Directorate of Telecommunications, Engineering and Certification  
Industry Canada  
Suite 1302A  
300 Slater Street, 13<sup>th</sup> Floor  
Ottawa, Ontario  
K1A 0C8

Telephone (613) 990-4712  
Facsimile (613) 957-8845  
E-mail [tapac-ccprt@ic.gc.ca](mailto:tapac-ccprt@ic.gc.ca)

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**Policy for Connecting Customer-Provided Equipment to SaskTel's Network - Continued**

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**Canadian Standards Association Requirements**

As a first step toward ensuring legal and safety compatibilities, owners of communications equipment should look for a Canadian Standards Association (CSA) or Department of Communications (DOC) sticker located on the equipment.

Principle standards include, but are not limited to, the following, which may be viewed on-line at <http://www.csa.ca> :

- Canadian Electrical Code, see:
  - Standards
  - Electrical / Electronics
- Telecommunications, see:
  - Standards
  - Communications / Information

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|**Canadian Radio-television and Telecommunications Commission Regulations and Standards**

Regulations and standards may be viewed on-line at [www.crtc.gc.ca](http://www.crtc.gc.ca) . Refer to the following:

- CRTC Decisions, see:
  - Decisions, Notices and Orders
- Telecommunications Act, see:
  - Statutes and Regulations

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*Note: Many of the standards are located within CRTC Interconnection Steering Committee (CISC) Consensus Reports, available on this website (see CISC).*

*End*

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