

Wireless Device Unlock Code Terms of Service - Continued

Terms and Conditions - Continued

- 3. Customers must provide the IMEI of their device prior to obtaining the unlock code. F
- 4. SaskTel will provide support only to SaskTel customers who have a SaskTel SIM card and continue to use their SaskTel device on the SaskTel network. F
- 5. SaskTel will not provide support to customers who have a SIM card from another carrier (i.e. activate their SaskTel device on another wireless carrier's network). F
- 6. The physical task of unlocking a device will be completed by the Customer or the new wireless carrier, not SaskTel. F
- 7. If the device SaskTel has been requested to unlock cannot be unlocked for any reason, the device can to be sent to a repair depot. There is a fee to send the device away for repair and there is no guarantee the repair depot will be able to unlock the device on the customer's behalf. N
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Rates

The Wireless Device Unlock Code Service is provided free of charge for postpaid and prepaid service customers. C
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