

ITEM  
160.30**Directory Assistance Call Completion**

Note: Local and Long Distance Directory Assistance and Directory Assistance Call Completion (DACC) Service is forborne from regulation effective February 1, 2010, as per Telecom Regulatory Policy 2009-243 and 2009-717. SaskTel does not charge for access to Local and Long Distance Directory Assistance and DACC Service.

**1. Service Description**

Directory Assistance Call Completion (DACC) is a service offered to eligible customers who contact SaskTel Directory Assistance to request a number. If DACC is desired, the customer can follow the prompts to have the call completed automatically without placing a second call.

**2. Conditions of Service**

1. DACC is not available:
  - (a) for calls originating and terminating outside Saskatchewan,
  - (b) for calls to selected help agency numbers requested in an emergency,
  - (c) from access lines which are Directory Assistance and/or toll restricted,
  - (d) from rotary dial telephones,
  - (e) from GMTS, ERTS or NRTS customers,
  - (f) to customers who have blocked their line from receiving DACC calls,
  - (g) to cellular customers,
  - (h) to 800/877/888 or to Toll Free numbers,
  - (i) for calls originated from hotels / motels.

