

For clarity, this Non-Tariff Item also applies to users of SaskTel Lüm Mobile service.

Rich Communications Services (RCS) Messaging

Rich Communications Services (RCS) messaging is an enhanced messaging service that is used on the native messaging application of an RCS capable device.

RCS includes the following features over wireless and Wi-Fi networks:

- 1. Group messaging.
- 2. Indicators when messages are being typed, delivered, and read.
- 3. Message reactions.
- 4. High resolution photo/video sharing.
- 5. Location sharing.
- 6. Audio messages.

RCS messaging features only work when both devices, or all in a group, are RCS capable and have a data connection. If one or more users do not have RCS enabled or do not have a data connection, messages will use SMS or MMS for the whole group (text messaging or picture and video messaging) instead.

All SaskTel Apple Phones using an iOS 18.4 or later operating system will have RCS messaging enabled by default in Messages.

RCS messages are not end-to-end encrypted, which means they are not protected from a third-party reading them while sent between devices.

Customer accepts Google’s Privacy Policy and Google Terms of Service to enable the processing and govern the collection and use of any personal data of Customer required in the use of RCS messaging services. Processing of personal data by SaskTel to enable RCS messaging will comply with SaskTel’s Privacy Policy found at sasktel.com.

RCS for Business Messaging

RCS for Business messaging is the business-focused version of RCS messaging that allows sending and receiving interactive messages between a registered business and a user. For example, some businesses provide options such as requesting information, scheduling appointments, making purchases or receiving order updates directly through the device’s messaging app.

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Rich Communications Services (RCS) Messaging - Continued

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RCS for Business Messaging - Continued

Customer accepts Google's Privacy Policy and Google Terms of Service to enable the processing and govern the collection and use of any personal data of Customer required in the use of RCS for Business messaging services. Processing of personal data by SaskTel to enable RCS for Business messaging will comply with SaskTel's Privacy Policy found at [sasktel.com](https://www.sasktel.com/privacy).

RCS messaging requirements

In order to use RCS messaging a customer must have a SaskTel wireless monthly plan that includes data or an active Wi-Fi connection.

In order to access RCS, a SaskTel customer's Apple iPhone must have:

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1. iOS 18.4 or later (RCS messaging); iOS 26.2 or later (RCS for Business messaging);
2. The latest SaskTel carrier settings. SaskTel devices which are connected to the SaskTel network will have their carrier settings either automatically updated, or users will be prompted to install the update manually.

All Android devices support RCS.

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Applicable Charges

RCS messages are sent and received over a user's data connection (i.e., cellular or Wi-Fi).

Standard data charges (based on a customer's monthly plan) apply for all RCS messages, including RCS for Business messaging. Both the customer and the recipient(s) must have devices and operating systems that support RCS and RCS enabled; otherwise, standard text, or picture and video messaging rates will apply.

When roaming, RCS messages use roaming data, which will be deducted from a travel add-on (if applicable), daily rates or pay-per-use rates.

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