

SaskTel Wireless Features

Several features are available for wireless service. Wireless features are only available to SaskTel customers who subscribe to a postpaid or prepaid wireless rate plan.

Call-Back Number

Terms and Conditions

1. This feature is only available to postpaid customers who subscribe to VMS Basic, Mini Mail, or VMS Enhanced.
2. Call-Back Number is not available to Combined Voice Mail subscribers.
3. SaskTel attempts to deliver call-back numbers for up to twenty-four (24) hours. If the recipient's device is off or unreachable for longer than 24 hours, the call-back number is deleted from the system and not delivered.
4. Call-Back Number is available in wireless coverage areas in Saskatchewan and in other Canadian provinces.

Rates

The following rates and charges apply for Call-Back Number:

Monthly Access Charge	<ul style="list-style-type: none"> • \$5.00 per month for unlimited call-back numbers (those customers who have pay-per-use text messaging). <p>OR</p> <ul style="list-style-type: none"> • No charge for wireless customers with a <u>text messaging monthly subscription</u>.
Call-Back Number Deposit Charge	\$0.15 per message
Call-Back Number Retrieval Charge	\$0.00 per message

Note: Each time a call-back number is left by a caller, it counts as a received text message.

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SaskTel Wireless Features - Continued

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Call Display

Both outgoing and incoming Call Display are available for a monthly fee as part of a service plan.

The responsible party for an account must provide express consent for the addition of outgoing Call Display before it can be activated on a phone.

Connex

Number and group restrictions:

1. The master number for Connex must be a SaskTel wireless number. If the master number is a virtual number, it does not need to have a chargeable rate plan attached.
2. If a group reduced in size to three or less members fails to notify SaskTel and continues to pay the higher group rate for thirty (30) days or more, SaskTel will credit the difference for only the last billing period (30 days).
3. A group must have, as either a member or the master number, at least one SaskTel postpaid wireless customer on a rate plan. A virtual master number does not have a chargeable rate plan attached and thus does not meet this condition.
4. If a virtual master number activates as a postpaid wireless on a contracted rate plan, the Customer is treated as a new customer and is eligible for any promotions that new wireless customers are eligible for. If the virtual number is activated as a postpaid wireless on a monthly term, the Customer will be charged an activation fee.

Eligibility

1. The following customers cannot have Connex service:
 - Customers with GM OnStar wireless phones
 - Rogers wireless numbers
 - Customers with 4G LTE or 4G service

Connex is available for a monthly fee or as part of a service plan.

Airtime and long distance charges depend on:

- the location and type of phone (wireless or landline) of the caller, and
- the location and type of phone (wireless or landline) of the member who receives the call.

SaskTel Wireless Features - Continued

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Text Messaging**Terms and Conditions**

1. Customers can request to have Text Messaging disabled from their wireless device at any time.
2. SaskTel has no responsibility of any kind for any hardware and software required by the Customer to use Text Messaging Service.
3. SaskTel attempts to deliver text messages for up to twenty-four (24) hours. If the recipient's device is off or unreachable for longer than 24 hours, the message is deleted from the system and not delivered.
4. File attachments such as pictures and video sent through a text messaging app are converted to Multimedia Messaging Service (MMS) and are not considered Text Messages.
5. Sent and received text messages have a character limit that will vary according to the customer's wireless device. This limit automatically includes the sender's return address, which may vary in length.

Rates

Text messages received are always FREE.

Text Messaging pay-per-use (PPU) costs \$0.20/message sent in Canada, the U.S., and other countries that have North America dialing (1 + area code + 7 digit number), regardless of where their recipient's carriers is based.

Text Messaging Unlimited and Basic have a monthly fee or are included with a service plan.

- Unlimited includes any messages sent in Canada, the U.S., and other countries that have North America dialing (1 + area code + 7 digit number) to customers of carriers in those countries.
- Basic includes 100 messages sent in Canada, the U.S., and other countries that have North America dialing (1 + area code + 7 digit number) to customers of carriers in those countries. Additional sent messages are at the pay-per-use rate of \$0.20.
- With Unlimited and Basic, text messages sent to customers of carriers outside of those countries are \$0.20 each.

With Text Messaging pay-per-use (PPU), Unlimited, and Basic, text messages sent while roaming outside of those countries are an additional \$0.65 each.

SaskTel Wireless Features - Continued

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Text Messaging – Continued

Rates – Continued

Charges for specific scenarios are detailed in the chart below:

Scenario	Text Messaging service	SaskTel customer location	Recipient's Home Carrier location	SaskTel's charge per sent message (International country may add an additional charge)
1	Unlimited or Basic	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	Included in the text messaging subscription plan
2	Pay Per Use	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	\$0.20 PPU rate
3	Unlimited or Basic	Outside of Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	\$0.65
4	Pay Per Use	Outside of Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	\$0.85 (\$0.20 PPU rate + \$0.65)
5	Unlimited, Basic, or PPU	In Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	Outside of Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	\$0.20
6	Unlimited, Basic, or PPU	Outside of Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	Outside of Canada, the US, and other countries that have North America dialing (1 + area code + 7 digit number)	\$0.85 (\$0.20 + \$0.65)

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