

Combined Voice Mail

Description

Combined Voice Mail is an enhancement to the existing SaskTel Voice Mail Service. Using an alias address, Combined Voice Mail is an integrated voice mailbox designed to answer incoming calls to both wireless and landline numbers.

The Basic Features of Combined Voice Mail include the following:

- A SaskTel Voice Mail Service mailbox to answer incoming calls to a wireless and a landline number
- One greeting for callers dialing the wireless or landline number
- Message Waiting Indication on the landline phone

Terms and Conditions

These terms, conditions and rates apply only to exchanges that are forborne from regulation, as identified on page 360, *Forborne Local Exchanges*.

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1. Combined Voice Mail customers that have a SaskTel wireless number will be charged a retrieval and deposit fee.
2. Standard toll rates apply to those messages sent outside the local calling areas.
3. Combined Voice Mail customers can check messages from their wireless toll free within Saskatchewan only.
4. Calls made to the access number from outside Saskatchewan will be charged toll but will not incur a retrieval fee. The call will be included as regular airtime.
5. Combined Voice Mail customers must use SaskTel local service and wireless service.
6. Combined Voice Mail customers must have an existing SaskTel Voice Mail Service mailbox.
7. Combined Voice Mail customers will retain all of the existing SaskTel Voice Mail Service mailbox features.

Combined Voice Mail – Continued

Terms and Conditions – Continued

8. Combined Voice Mail customers previously using wireless voice message service will have the wireless mailbox deleted. All mailbox features and functionality are derived from the SaskTel Voice Mail Service mailbox.
9. Combined Voice Mail will integrate one wireless and one landline number only.
10. The integrated wireless and landline numbers must both be in the North or both in the South half of the province.
11. The integrated wireless and landline numbers must be associated with the same responsible party.
12. At this time, Combined Voice Mail customers will not have a message waiting indicator on both sets. Stutter dial tone or visual message waiting indication will appear on the landline set only.

Rates

Customers in forborne *residential local exchanges* and forborne *business local exchanges* shall pay to SaskTel the following rates and charges for Combined Voice Mail. Such rates and charges are in addition to any other rates and charges that may be applicable.

Item	Monthly Rental	Service Charge*	
		Res.	Bus.
Combined Voice Mail	\$4.00	\$9.00	\$9.00

*Service Connection Charge is charged per mailbox to add service if not supplied with a line installation, move or circuit change

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Combined Voice Mail – Continued

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Rates – Continued

The following are the associated costs for Combined Voice Mail:

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Feature	Associated Costs	Bill Charges Appear On
Monthly rental	\$4.00 in addition to Residential Voice Mail or Business Voice Mail monthly rental	SaskTel Bill
Message deposit	Free if calling landline	SaskTel Bill
	\$0.15/minute if calling wireless	SaskTel Mobility Bill
Message retrieval (local)	Free if from landline	SaskTel Bill
	\$0.15/minute if from wireless (local is considered anywhere in Saskatchewan for wireless retrieval)	SaskTel Mobility Bill
Message retrieval (LD)	Landline – applicable toll charges	SaskTel Bill
	Wireless – regular airtime, plus applicable toll (LD is considered anywhere outside Sask. For wireless retrieval)	SaskTel Mobility Bill
Unlimited deposits & Retrievals (<i>Available to Mobility Prime Time Plus and Distance Plus service plan users only!</i>)	\$10.00 monthly charge	SaskTel Mobility Bill
SCC	\$10.00 one-time payment	SaskTel Bill

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