SaskTel noSTRINGS Prepaid Terms of Service

Description

SaskTel's noSTRINGS Prepaid Wireless Service provides customers with access to SaskTel's wireless network to place voice calls and to use text messaging and data services. Customers are not required to sign a contract and can manage their own account by adding funds to their noSTRINGS Prepaid account balance as needed in order to subscribe to SaskTel's noSTRINGS Prepaid plans, wireless features and data add-ons.

Terms and Conditions

1. SaskTel noSTRINGS Prepaid customers can use their service within Saskatchewan and can roam within Canada, the U.S., and select international locations.

2. SaskTel noSTRINGS Prepaid customers can call numbers in Canada, the U.S., and internationally. They can also receive international calls.

3. SaskTel noSTRINGS Prepaid customers can send text messages to any place in Canada, the U.S., and internationally. They can also receive text messages from any country while in Canada, the U.S., and select international locations.

4. Data Add-ons provide customers with unrestricted data service until the allotted quantity is used up, or for 31 days after the date the add-on is purchased. All unused data will expire after the 31-day period.

5. Speed Restore Add-ons provide noSTRINGS Prepaid Unlimited plan customers with unrestricted data service until the allotted quantity is used up, or for the duration of the noSTRINGS Prepaid Unlimited plan billing period. Unused data does not carry over. C | |

6. SaskTel's noSTRINGS Prepaid Wireless Service pricing and these terms and conditions are subject to change at any time.

SaskTel noSTRINGS Prepaid Terms of Service - *Continued*

Terms and Conditions - *Continued*

7. SaskTel noSTRINGS Prepaid Service is subject to the SaskTel approved use policy in Section 2 of the SaskTel Wireless Service Terms of Service, found in SaskTel's Non-Tariffed Product and Services Schedule at www.sasktel.com/nontariffedwireless. SaskTel reserves the right to limit a customer's data speeds when the limits outlined in SaskTel's Fair Use Policy are exceeded. SaskTel's Fair Use Policy is set out in SaskTel's Wireless Data Plan Terms and Conditions found in SaskTel's Non-Tariff Schedule at www.sasktel.com/fairuse.

8. Purchase, activation or use of noSTRINGS Prepaid Service constitutes your agreement with the terms and conditions of this noSTRINGS Prepaid Non-Tariff section, the Terms of Service section, and the Wireless Service Terms of Service section of the SaskTel Non-Tariff Schedule at www.sasktel.com/nontariffedwireless.

D

SaskTel noSTRINGS Prepaid Terms of Service - *Continued*

Terms and Conditions - *Continued*

9. SaskTel noSTRINGS Prepaid monthly plan customers who have an insufficient balance in their account to pay their monthly recurring charge for their noSTRINGS Prepaid plan will revert to pay-per-use rates for voice and text messaging. SaskTel noSTRINGS Prepaid monthly plan Wireless Service has a monthly minimum charge of $10 per month plus 9-1-1 fees. Customers that do not pay their monthly plan charge and use less than $10 in pay-per-use rates will have the difference deducted from their account to bring the total of their service for that month up to $10. Customers will not revert back to their selected noSTRINGS Prepaid monthly plan until they have topped up their account in an amount sufficient to cover the monthly recurring charges for the Customer's selected noSTRINGS Prepaid monthly plan and such monthly recurring charges have been deducted from the Customer's account.

10. SaskTel noSTRINGS Prepaid Wireless customers on the yearly noSTRINGS Talk & Text 100 plan are not subject to monthly reoccurring plan fees or the $10 monthly minimum charge. Once customers pay their plan charge the duration of the plan lasts 365 days. Customers that have sufficient balance in their account on the plan expiry date will automatically be renewed on the plan for another 365 days. Customers that have insufficient balance in their account on the plan expiry date will be migrated to the monthly noSTRINGS Talk & Text 20 plan. C

11. After 150 days with a balance of $0.00 or less, Customers on a noSTRINGS Prepaid monthly plan will have their account terminated, access to SaskTel's wireless service network terminated and their wireless phone number reassigned.

12. Customers can top up their noSTRINGS Prepaid wireless account by:
    - Purchasing a wireless noSTRINGS Prepaid card or Point of Sale Activation (POSA) voucher from a SaskTel Dealer or SaskTel Wireless noSTRINGS Prepaid Card reseller;
    - Adding a one-time online top-up at sasktel.com; or
    - Setting up an automatic top-up.

13. SaskTel is not responsible for loss, theft or unauthorized use of a noSTRINGS Prepaid card or voucher, or the wireless number associated with any noSTRINGS Prepaid card.

14. noSTRINGS Prepaid cards or vouchers can only be used in conjunction with SaskTel noSTRINGS Prepaid Wireless Service.

D
|

SaskTel noSTRINGS Prepaid Terms of Service - *Continued*

Terms and Conditions - *Continued*

15. If a customer account is at a $0 balance, the customer will lose access to pay-per -use services and will need to apply payment to their account. Upon payment, access to these services will generally be restored within several minutes.

16. There is no credit for or return of any unused balance on an account.

17. SaskTel noSTRINGS Prepaid Wireless Service customers pay for all incoming and outgoing calls, including those to or from other SaskTel wireless service customers, whether noSTRINGS Prepaid or Postpaid customers.

18. A monthly 9-1-1 fee of $2.60 ($2.65 effective August 1, 2026) is charged and applies to all customers on a noSTRINGS Prepaid monthly rate plan. Customers on the yearly noSTRINGS Talk & Text 100 plan must pay a one-time 9-1-1 fee of $31.20 ($31.80 effective August 1, 2026) at the same time as their plan fee every 365 days. R R

19. By adding an Authorized user to your account with SaskTel for the wireless service you are receiving from SaskTel, you are approving the Authorized user as your agent to authorize additional usage charges on your account when a data cap has been reached. Additionally, by allowing any person to use any wireless device associated with your wireless service from SaskTel, you authorize any such user as your agent, to port out the SaskTel provided telephone number to another service provider. You agree that SaskTel shall be entitled to act upon the instructions of your agent, including any request to port out any SaskTel provided telephone number to another service provider. You, the Account Holder, are still responsible for full payment of all charges for the Service provided to you and all users of devices associated with your SaskTel account.

20. SaskTel uses network-level cyber security to block known malicious sites. Learn more at sasktel.com/cybersecurityblocking.

End

D

(Reserved for future use) N

D

(Reserved for future use)

N

D

(Reserved for future use)

N

(Reserved for future use)

(Reserved for future use)