
SaskTel Crown Utility Payment Deferral ProgramN
D**Description**

As part of the Crown Utility Interest Deferral Program SaskTel customers are being provided with the option to defer payment of existing eligible account balances over an extended period at the conclusion of the interest free period.

Terms and Conditions

1. Accounts must meet the eligibility requirements as determined by SaskTel in order to participate in the Payment Deferral Program. Failure to meet eligibility requirements may result in termination of the account's participation in the program.
2. Customers must submit an enrollment request for each account and provide the account number in order to participate in the Payment Deferral Program.
3. The Payment Deferral Program will only be applied to eligible accounts when valid account numbers are provided by an authorized individual for the account.
4. The Payment Deferral Program is available on both wireline and wireless accounts.
5. The Payment Deferral Program is available on both consumer and business accounts, excluding government and crown agency accounts.
6. The Payment Deferral Program start date is September 18, 2020.
7. The Payment Deferral Program end date is September 18, 2021.
8. Extensions for the Payment Deferral Program to extend beyond the program end date will not be permitted.
9. The Payment Deferral Program will apply to an eligible account's balance owing/due amount as of September 18, 2020.
10. Any charges or invoice amounts applied to eligible accounts after September 18, 2020, are not eligible for the Payment Deferral Program and will be invoiced as per the normal SaskTel invoicing process.
11. All deferred charges related to the Payment Deferral Program must be fully applied to participating account invoices by September 18, 2021.

SaskTel Crown Utility Payment Deferral Program – *Continued***Terms and Conditions** – *Continued*

12. For all eligible enrollment requests received prior to the program start date, the balance owing/due amount of the eligible account as of September 18, 2020, will be divided into 12 equal monthly payment amounts. One monthly payment will be applied to each of the 12 eligible account invoices during the program period.
13. For all eligible enrollment requests received after the program start date, the balance owing/due amount of the eligible account as of September 18, 2020, will be divided into equal payment amounts based on the number of remaining account invoices between the enrollment request received date and the program end date. One monthly payment will be applied to each of the remaining invoices for the eligible account until the program end date.
14. Monthly payment amounts must be applied against the eligible account the Payment Deferral Program enrollment request was submitted for and applied to and may not be transferred to any other account.
15. If a participating customer in the Payment Deferral Program wants to discontinue the monthly payment deferral invoice charge on a participating account, they must contact SaskTel and request all remaining payment deferral charges be charged out to the participating account.
16. If a customer has requested to discontinue participation in the Payment Deferral Program for a participating account, they cannot subsequently request to have the program reactivated on the account.
17. If an account is closed for any reason (voluntary or involuntary) any remaining payment deferral monthly payments will be charged out to the participating account in a lump sum and such sum is due and payable on the due date of the next SaskTel invoice for that account.

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SaskTel Crown Utility Payment Deferral Program – *Continued***Terms and Conditions** – *Continued*

18. If an account that was participating in the Payment Deferral Program is reactivated after all remaining monthly deferral payments were applied to the account, the account may not have the program reactivated on the account or have any account balance deferred under the program. Such an account will be subject to normal SaskTel late payment charges and collection policies and processes from the time of such reactivation.
19. All regular SaskTel collection policies, processes, and late payment charges apply to accounts on the Deferral Payment Program if any term of the program is not complied with by the customer participating in the program.
20. To prevent interest charges (late payment charges) participating accounts must submit payment in full to SaskTel for the prior invoice amount and that payment must be posted to the participating account before the participating accounts next invoice is generated. Payment in full must cover all regular invoice charges and the monthly deferred payment charge.

End

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