

## ITEM 650.04 **Directory File Service**

## 1. Service Description

Directory File Service provides Local Exchange Carriers (LEC), Wireless Service Providers, Interexchange Carriers, Alternative Operator Service Providers (AOSPs), and Independent Telephone Directory Publishers a machine-readable file on an exchange-level or on an NXX basis. The file contains non-confidential customer listing information for SaskTel's directory listed customers, and those intended to be listed, in SaskTel's directories. This listing information is provided to LEC's, Wireless Service Providers, Interexchange Carriers, and AOSPs solely for the purpose of providing directory assistance services, and to Independent Telephone Directory Publishers solely for the purpose of compiling, producing, publishing and distributing independent telephone directories.

DFS service is provided by SaskTel in accordance with the terms and conditions contained in the DFS Agreement, including the limitation of SaskTel's liability. The licensee accepts all the obligations of the licensee pursuant to the DFS Agreement.

## 2. Definitions

For the purpose of this Tariff Item:

“*Telephone Directories*” means a general compilation of non-confidential telephone service subscriber listings, in a particular geographic centre, for general distribution in either print or electronic formats for the Licensee's clients or customers. Telephone Directories may be organized by customer type (e.g. residential, business, government), geography, business category (for business listing information) and/or level of government (for government listing information), and sequenced by name, address or telephone number. Telephone Directories may not otherwise be customized (either individually or on a market segment basis) for the Licensee's clients or customers. Telephone Directories specifically exclude the compilation of marketing lists or other similar activities. The information provided in Telephone Directories excludes all chronological information associated with the listing (i.e. when the listing was produced, added or last updated). Telephone Directories excludes directories provided in electronic format where such directories enable a user to download, mine, share, extract or otherwise copy larger quantities of data.

ITEM  
650.04

**Directory File Service - Continued**

**2. Definitions – Continued**

*"Directory Assistance"* means the provision of a single listing or limited set of listing information by means of the Licensee's directory information service, in response to a specific query or transaction from a user. The purpose of the Directory Assistance service is to find an individual listing that will provide the user with the information to complete a telephone call. Data mining, data sharing or any other activity resulting in the transfer of larger quantities of Listings to another party are strictly excluded from the definition of Directory Assistance. Directory Assistance also excludes the provision of chronological information associated with the listing (i.e. when the listing was produced, added or last updated) or a response to a query that is based on chronological information.

N  
|  
|  
|  
|  
|  
|  
|  
|  
|

*"Machine-Readable"* refers to the output format for Directory Files Service which is provided only on PC diskette or CD ROM as prescribed by SaskTel.

*"Master File"* refers to the complete directory file updated monthly to reflect customer listing information as of the last business day of each month.

*"Update File"* refers to the current monthly file which contains only the changes to customer listing information, i.e., additions, revisions and deletions resulting from service order activity during the current monthly interval affecting the master file.

**3. Conditions of Service**

1. Applicants to Directory File Service must enter into a licensing agreement with SaskTel (the DFS Agreement) which, among other things, protects SaskTel's and its affiliates' copyright of listed information.
2. The Licensee shall not license, sub-license, share, sell, re-sell, rent, lease, charge, encumber, pledge or otherwise dispose of, deal with, use or copy SaskTel's BLIF in favor of any person, save expressly permitted in this tariff and the BLIF Agreement. The Licensee agrees to take all necessary steps to protect and safeguard the Listings from unauthorized disclosure.

C  
|  
|  
C  
|  
|  
|  
|  
|

ITEM  
650.04

### Directory File Service - *Continued*

### 3. Conditions of Service - *Continued*

- |    |   |    |
|----|---|----|
| 3. | In the event of a breach by the Licensee of the DFS Agreement or this tariff, SaskTel shall have the right to terminate DFS Service if the Licensee has failed to rectify the breach within (30) days of the receipt of a written notice to that effect sent by SaskTel to the Licensee. In the event of repeated breaches by the Licensee of the DFS Agreement, this tariff, or the applicable agreement or tariff for Basic Listings Interchange file (BLIF) – General Tariff Item NUMBER, SaskTel may discontinue providing BLIF and DFS service to the Licensee with 30 days notice and refuse future requests from the Licensee in writing at the time of each of the breaches and, in SaskTel’s reasonable judgment, the Licensee has repeatedly breached the applicable tariff or agreement. | N  |
| 4. | Listing information is provided:  | N  |
|    | i) To independent telephone directory publishers on condition that the information be used solely for the purposes of publishing Telephone Directories, and   |    |
|    | ii) To Local Exchange Carriers (LECs), Wireless Service Providers, Alternate Operator Service Providers, and Interexchange Carriers on condition that the information be used solely for the purpose of providing Directory Assistance.   |    |
| 5. | As an exception to Resale and Sharing, the listing information provided under the terms of this Item, may not be shared, resold rented, or otherwise disposed of to any third party.  |    |
| 6. | SaskTel is not liable for any inaccuracies in the Directory File content, fault in the information due to the medium in which its contained, its suitability for the use by the purchaser or its merchantability or use for a particular purpose.   | FM |
| 7. | As an exception to the Terms of Service, SaskTel is not liable for any damage suffered by a customer or any person by reason of, or further to, making customer listing information available to a third party in accordance with the application of this tariff item.  | N  |

*M– Moved from Page 181*

File Date: 2009 09 03

TN 218A

Effective Date: 2009 09 18

Interim Approval in Telecom Order 2009-579, 2009 09 14

Final Approval in Telecom Order 2009-641, 2009 10 09

ITEM  
650.04

**Directory File Service - Continued**
**3. Conditions of Service - Continued**

8. Directory Files include the following information:

FM1

(a) Name

i) Residence:

F

- surname, given name and/or initials
- designation, if applicable
- title of address, (Dr.) if applicable
- title of status, (Jr.) if applicable

ii) Business:

F

- business name
- surname, followed by given name and/or initials and designation if applicable

(b) Address (unless not included at the request of the customer)

i) address/location type (floor, building, etc.), if printed in the directory

F

ii) address/location number (e.g. Floor, suite, apartment number), if printed in the directory

iii) house number/suffix - civic number or rural route number if applicable

iv) street name or unusual address community name (if part of the listed address)

D

(c) Telephone Number - listed seven-digit telephone number, or seven-digit telephone number with area code (NPA) where applicable.

FM2

(d) Exchange Name, as defined by SaskTel

(e) Business, Residence or Government Indicator (include municipal government)

(f) Caption, level of indent and sequencing information for complex listings

M1 – Moved from Page 182  
M2 – Moved from Page 183

File Date: 2009 09 03

TN 218A

Effective Date: 2009 09 18

Interim Approval in Telecom Order 2009-579, 2009 09 14  
Final Approval in Telecom Order 2009-641, 2009 10 09

ITEM  
650.04

**Directory File Service - Continued**
**3. Conditions of Service - Continued**

9. The following types of listing information are not provided in Directory Files for either business or residence:

FM2

- (a) Listings omitted at the request of the customer, from both SaskTel's published directory and Directory Assistance
- (b) Listings omitted, at the request of the customer, from SaskTel's published directory
- (c) Listings omitted, at the request of the customer, for additional lines billed to the same customer
- (d) 800/888/877/310 or any other toll free Listings
- (e) Reference Listings
- (f) Exchange-based listings for 911, 711, 611, 411, 0, 1
- (g) Public mobile listings

10. Directory File Service is available on an exchange or on an NXX basis.

FM

11. An applicant may not market the brand names or marks of SaskTel and or DirectWest.

F

12. The applicant agrees that all information provided pursuant to this tariff may only be used for the sole purpose of creating independent directories and or providing directory assistance services. The applicant may not use any information provided pursuant to this tariff for telemarketing purposes. For the purpose of this tariff, telemarketing shall include but not be restricted to the promotion, by the applicant or by any person or entity, of the applicant or its services or products, or of any third party or its services or products, by any means.

F

13. Directory Files Service is provided only on PC diskette or CD ROM as prescribed by SaskTel.

FM2

M2 - Moved from Page 183  
M - Moved from Page 181

ITEM  
650.04

**Directory File Service - Continued**
**4. Rates**

The following rates are payable in advance of the preparation and/or provisioning of Directory File Service.

Master file:

Each residential listing	\$ 0.0923	R
Each business or government listing	\$ 0.0998	

Update file: (Note 1)

Each residence listing	\$ 0.1842	R
Each business or government listing	\$ 0.1994	

Set-up fee:

Initial request for Master file or Master file and Update file	\$ 369.04	R
Request for customized features (Note 2)	\$ 369.04	
Request for a service reconfiguration (Note 3)	\$ 369.04	

**Notes:**

1. Update files are only provided in association with a master file of the same exchanges or NXXs and must be requested at the same time as the master file.
2. Customized features is defined as the initial subscription to government, business or residence listings on a separate basis and/or the initial subscription to a partial list of NXXs from an exchange.
3. Service reconfiguration is defined as a change to the current subscription.